1 MICHAEL J. BETTINGER (STATE BAR NO. 122196) mike.bettinger@klgates.com RACHEL R. DAVIDSON (STATE BAR NO. 215517) rachel.davidson@klgates.com MIKAL J. CONDON (STATE BAR NO. 229208) mikal.condon@klgates.com J. MICHAEL KEYES (STATE BAR NO. 262281) mike.keyes@klgates.com 5 K&L GĂTES LLP 4 Embarcadero Center, Suite 1200 San Francisco, CA 94111 6 Phone: (415) 882-8200 Fax: (415) 882-8220 7 8 Attorneys for Defendant Carma Laboratories, Inc. 9 10 11 UNITED STATES DISTRICT COURT 12 CENTRAL DISTRICT OF CALIFORNIA 13 14 MICHAEL TURCIOS, on behalf of 15 Case No. CV12-8487- JGB(Ex) himself and all others similarly situated, 16 Plaintiff, 17 DECLARATION OF RACHEL R. DAVIDSON IN SUPPORT OF 18 VS. CARMA LABORATORIES INC.'S 19 **MOTION FOR RULE 11** CARMA LABORATORIES, INC., a **SANCTIONS** 20 Wisconsin corporation, 21 Date: May 6, 2013 Time: 9:00 a.m. Defendant. 22 Location: Courtroom 1 Judge: Hon. Judge Jesus G. Bernal 23 24 25 26 27 28 DAVIDSON DECLARATION RE MOTION FOR RULE 11 SANCTIONS Case No. CV12-8487-JGB (Ex)

#### **DECLARATION OF RACHEL R. DAVIDSON**

I, Rachel R. Davidson, declare as follows:

- 1. I am a partner at K&L Gates LLP, counsel for Defendant Carma Laboratories, Inc. ("Carma Labs") in this action. I make this declaration in support of Carma Labs' Motion for Rule 11 Sanctions. I have personal knowledge of the facts set forth in this declaration and, if called as a witness, I could and would testify competently thereto.
- 2. Attached hereto as Exhibit A is a true and correct copy of the deposition transcript of Michael Turcios, dated March 1, 2013. The portions cited in Carma Labs' Motion are highlighted in the transcript.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed this 15th day of March in San Francisco, California.

Rachel R. Davidson

DAVIDSON DECLARATION RE MOTION FOR RULE 11 SANCTIONS Case No. CV12-8487-JGB(Ex)

EXHIBIT A

# In The Matter Of:

MICHAEL TURCIOS, et al.
v.
CARMA LABORATORIES, INC.

\_\_\_\_\_

MICHAEL TURCIOS - Vol. 1
March 1, 2013

\_\_\_\_\_

#### MERRILL CORPORATION

LegaLink, Inc.

135 Main Street 4th Floor San Francisco, CA 94105 Phone: 415.357.4300 Fax: 415.357.4301

Page 1

UNITED STATES DISTRICT COURT

CENTRAL DISTRICT OF CALIFORNIA

WESTERN DIVISION

MICHAEL TURCIOS, on behalf of ) No. CV12-8487-JGB(Ex) himself and all others similarly ) situated,

Plaintiff,

VS.

CARMA LABORATORIES, INC., a Wisconsin corporation,

Defendant.

DEPOSITION OF:

MICHAEL TURCIOS

Friday, March 1, 2013

10:00 a.m.

Reported by:

MONICA T. VOGELBACHER

CSR No. 6406 (2005-448743)

Page 2

```
1
               Deposition of MICHAEL TURCIOS, taken at 10100
 2
      Santa Monica Boulevard, 7th Floor, Los Angeles,
 3
      California, beginning at 10:00 a.m. and ending at 1:31
 4
      p.m., on Friday, March 1, 2013, before MONICA T.
 5
      VOGELBACHER, Certified Shorthand Reporter No. 6406.
6
 7
      APPEARANCES:
 8
 9
      For Plaintiffs:
10
11
               RIDOUT + LYON
12
               BY: CALEB MARKER
13
               Attorney at Law
14
               555 East Ocean Boulevard, Suite 500
15
               Long Beach, California 90802
16
               (562) 216-7380
17
18
19
20
21
22
23
24
25
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Page 3

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1
      APPEARANCES: (Continued)
 2
 3
      For Defendant Carma Laboratories:
 4
 5
               K&L GATES LLP
 6
               BY: RACHEL DAVIDSON
 7
                     JOHN B. NELSON
 8
               Attorney at Law
 9
               Four Embarcadero Center, Suite 1200
10
               San Francisco, California 94111
11
               (415) 882-8200
12
               rachel.davidson@klgates.com
13
14
      Also Present:
15
16
               ADAM SPERRY, videographer
17
18
19
20
21
22
23
24
25
```

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3 W	ITNESS:		EXAMINATION
4 M	ICHAEL TURCIO	os	
5			
6		BY MS. DAVIDSON	6
7		BY MR. MARKER	100
8			
9			
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12	AIIIDIC I	to Carma Laboratories Inc.'s First Set of Interrogatories	3
13		riist set of interlogatories	
14			
15 D	EFENDANT		PAGE
16 E	xhibit 1	9/4/12 letter RE: Preliminary Notice and Demand for	y 103
17		corrective Action Pursuant to California Civil Code 1782	
18		California Civii Code 1702	
19			
20		INFORMATION REQUESTED	
21		(None)	
22			
23	JQ	JESTION INSTRUCTED NOT TO ANSWE	ER
24		(None)	
25			

# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 9 of 109 Page ID #:421

### MICHAEL TURCIOS - 3/1/2013

Page 5

		7
1	Los Angeles, California; Friday, March 1, 2013	
2	10:00 a.m 1:31 p.m.	
3	10.00 a.m. 1.31 p.m.	
4	THE VIDEOGRAPHER: Here begins Volume 1,	
5	videotape number one, in the deposition of Michael	10:00
6	Turcios, in the matter of Michael Turcios versus Carma	10.00
7	Laboratories, Inc., et al., in US District Court, Central	
8	District of California. The case number is	
9	CIV12-8487-JGB.	
10	Today's date is 1 March, 2013, and the time on	10:00
11	the video monitor is 10 a.m.	
12	The video operator today is Adam D. Sperry, a	
13	Notary Public contracted by Merrill Legal Solutions, at	
14	20750 Ventura Boulevard, Woodland Hills, California.	
15	This video deposition is taking place at 10100	10:01
16	Santa Monica Boulevard, Los Angeles, California, and was	
17	noticed by Rachel Davidson of K&L Gates.	
18	Counsel, please voice identify yourselves and	
19	state whom you represent.	
20	MS. DAVIDSON: Rachel Davidson and John Nelson	10:01
21	for Carma Laboratories.	
22	MR. MARKER: Caleb Marker for plaintiff.	
23	THE VIDEOGRAPHER: The court reporter today is	
24	Monica Vogelbacher of Merrill Legal Solutions.	
25	Would the reporter please swear in the witness.	10:01
		•

# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 10 of 109 Page ID #:422

### MICHAEL TURCIOS - 3/1/2013

Page 6

1	THE REPORTER: All right, sir, if you'll raise	
2	your right hand, I'll place you under oath.	
3	Do you solemnly state the testimony you give in	
4	this deposition today will be the truth, the whole truth	
5	and nothing but the truth, so help you God?	10:01
6	THE WITNESS: Yes, I do.	
7	THE VIDEOGRAPHER: Please begin.	
8		
9	MICHAEL TURCIOS,	
10	having been first duly sworn, was examined and testified	
11	as follows:	
12		
13	EXAMINATION	
14	BY MS. DAVIDSON:	
15	Q Good morning.	10:01
16	A Good morning.	
17	Q Mr. Turcios, have you had your deposition taken	
18	before?	
19	A Yes, ma'am.	
20	Q And what was the case?	10:01
21	A I got bit by a dog when I was eight.	
22	Q And you brought a lawsuit?	
23	A Yeah. My mom sued the owner of the dog.	
24	Q And what was the name of the owner of the dog?	
25	A I'm not sure.	10:02
		1

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# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 11 of 109 Page ID #:423

### MICHAEL TURCIOS - 3/1/2013

	Page 7	•
1	Q You don't know the name?	
2	A I don't recall. I forgot.	
3	Q Let me just go over a few ground rules before we	
4	get into the process.	
5	The goal for us today is to communicate.	10:02
6	A Uh-huh.	
7	Q And in order to do that effectively, it really	
8	helps, even for the court reporter, that you're not	
9	talking over me and I'm not talking over you. So if	
10	you'd do me a favor and let me finish my questions before	10:02
11	you respond, I won't interrupt your answers before I ask	
12	another question. Okay?	
13	A Okay.	
14	Q Also, everyone here has an interest in having a	
15	clear record, and so for any reason you don't understand	10:02
16	a question that I'm asking	
17	A Uh-huh.	
18	Q let me know. I'm happy to rephrase that	
19	question so you get a question you understand, so I get	
20	an answer I understand.	10:02
21	Does that make sense?	
22	A Yes.	
23	Q And also, if you need to take a break at any	
24	time, I'm happy to accommodate that. Just let me know.	
25	You have a right to do that, and so not a problem. Okay?	10:03
	,	

# 

### MICHAEL TURCIOS - 3/1/2013

Page 8

1	A	Okay.	
2	Q	All right. So let's go back to the first	
3	lawsuit	you've been in.	
4		And that was a lawsuit brought on behalf of your	
5	mom. Is	that what you're saying?	10:03
6	А	Yes.	
7	Q	Were you a named plaintiff in that lawsuit?	
8	А	Yeah. Yes.	
9	Q	Did you provide testimony in that lawsuit, in a	
10	depositi	on or otherwise?	10:03
11	А	Yes.	
12	Q	You did?	
13		And did you get your deposition taken?	
14	А	Yes.	
15	Q	This is when you were eight?	10:03
16	А	Uh-huh, yes.	
17	Q	How old are you now?	
18	А	20.	
19	Q	And do you know generally what the result of	
20	that dep	osition was?	10:03
21		I mean, sorry, excuse me.	
22		Do you know what the result of the case was?	
23	А	The result. What do you mean, "the result"?	
24	Q	I mean how did it conclude.	
25		You brought a lawsuit. Did it go to trial? Did	10:03

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# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 13 of 109 Page ID #:425

### MICHAEL TURCIOS - 3/1/2013

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		1
1	you get a settlement?	
2	A I got a settlement.	
3	Q You did?	
4	What was the amount?	
5	MR. MARKER: If you're not sure if it's	10:04
6	confidential or not, I'm going to tell you, think about	
7	that first.	
8	THE WITNESS: Do I have to tell you the amount	
9	or	
10	BY MS. DAVIDSON:	10:04
11	Q I don't know.	
12	MR. MARKER: It could be subject to a	
13	confidentiality agreement. I don't know.	
14	THE WITNESS: It was, like, 26,000, 30,000,	
15	around there.	10:04
16	BY MS. DAVIDSON:	
17	Q Around there?	
18	So it was a settlement, is that what you're	
19	saying?	
20	A Yeah.	10:04
21	Q The case didn't go all the way to trial or	
22	anything, did it?	
23	A No.	
24	Q So you gave your deposition.	
25	Did your mom give a deposition in that case	10:04

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# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 14 of 109 Page ID #:426

MICHAEL TURCIOS - 3/1/2013

Page 10

		n	-
1	also?		
2	А	I'm not sure.	
3	Q	What is your current address, sir?	
4	А	1981 Chestnut Avenue.	
5	Q	And is that in Los Angeles?	10:04
6	А	Long Beach.	
7	Q	Long Beach.	
8		What's the ZIP code, sir?	
9	А	90806.	
10	Q	90806.	10:04
11		And how long have you lived at your current	
12	residenc	e?	
13	А	Nine years.	
14	Q	Is that an apartment?	
15	А	It's an apartment. Apartment number 8.	10:05
16	Q	And prior to living at your Chestnut residence,	
17	where di	d you live?	
18	A	On 10th and Temple, in Long Beach. I don't	
19	remember	the apartment number, though.	
20	Q	And how long did you live there?	10:05
21	А	Not more than two years.	
22	Q	Where were you born and raised?	
23	А	In Long Beach.	
24	Q	So you grew up in Long Beach?	
25	А	Yes.	10:06

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# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 15 of 109 Page ID #:427

### MICHAEL TURCIOS - 3/1/2013

Page 11

1	Q	Have you lived in any other state besides	
2	California?		
3	А	No.	
4	Q	I want to go over a little bit about your	
5	educatio	nal background.	10:06
6	A	Okay.	
7	Q	So let's start with, are you a high school	
8	graduate	?	
9	A	Yes.	
10	Q	Where did you graduate from high school?	10:06
11	A	Millikan High School, in Long Beach.	
12	Q	Is that a public or private school?	
13	А	It's public.	
14	Q	And then after high school, did you attend	
15	college?		10:06
16	A	No.	
17	Q	Did you pursue any other educational studies	
18	after hi	gh school?	
19	A	No.	
20	Q	Did you get a job after high school?	10:06
21	A	Yes.	
22	Q	What was your first job?	
23	A	I was doing security.	
24	Q	And when you say you were doing security, if you	
25	could gi	ve me a little more detail what that entails.	10:06

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800-869-9132

Page 12

Γ				
	1	А	I was doing security for a shipping company.	
	2	Q	When you say "security," were you a security	
	3	guard?	Is that what you're saying?	
	4	А	Yeah.	
	5	Q	What's the shipping company called?	10:07
	6	А	Damco.	
	7	Q	Say that again, I'm sorry.	
	8	А	Damco.	
	9	Q	D-a-m	
	10	А	C-o.	10:07
	11	Q	C-o?	
	12		And is Damco located in Los	
	13	А	It's in South Gate.	
	14	Q	South Gate.	
	15		And were you a full-time employee at Damco?	10:07
	16	А	Yes.	
	17	Q	Then after Damco, did you get another job?	
	18	А	Yeah, I actually did.	
	19	Q	What's that job?	
	20	А	I worked for E&B Natural Resources.	10:07
	21	Q	What kind of company is that?	
	22	А	Oil field company.	
	23	Q	And what was your general responsibilities	
	24	there?		
	25	А	Maintenancing on the oil wells.	10:07

### Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 17 of 109 Page ID #:429

### MICHAEL TURCIOS - 3/1/2013

Page 13

		7
1	Q What kind of maintenance did you do on the oil	
2	wells?	
3	A Change valves, all kinds of stuff.	
4	Q How long were you employed at E&B?	
5	A About six months.	10:08
6	Q And is there a particular reason why you left	
7	that company?	
8	A Yeah. I was getting blamed for stuff.	
9	Q Like what kind of stuff?	
10	A They were just telling me I didn't know how to	10:08
11	do my job, but they had me train a new guy, so yeah.	
12	I just got tired of it.	
13	Q Was there any kind of formal complaints about	
14	how you were doing your job at that time?	
15	A Like any formal complaints?	10:08
16	Q Well, you mentioned that they were blaming you	
17	for stuff.	
18	A Yeah, yeah.	
19	Q Was that they were blaming stuff was you	
20	know, informally saying you were	10:08
21	A Saying I didn't know how to do my job, stuff	
22	like that, but they had me train a new guy.	
23	Q So when you trained the new guy, is that some	
24	indication you were doing your job right? Is that what	
25	you're saying?	10:09

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Page 14

1	А	Obviously, yeah. Yeah.	
2	Q	So were you fired?	
3	А	No. I quit.	
4	Q	What kind of stuff were they blaming you for?	
5	А	Hmmm. Just little things, just to get on me.	10:09
6	Little	things like I'm not sure what they were blaming	
7	me for.	It was just it was everything, all kinds of	
8	things	every day, so	
9	Q	So six months after that, you left.	
10		Where did you go?	10:09
11	А	I haven't been working since.	
12	Q	So you've been let's get dates.	
13		When did you start working at E&B?	
14	А	Um, it was sometime in August 2012.	
15	Q	So let me back up for a second.	10:09
16		So your first job out of high school was Damco?	
17	А	It was actually Securitas. I worked for Damco.	
18	Q	Okay. And how long were you at Damco?	
19	А	Four months maybe.	
20	Q	And why did you leave that job?	10:10
21	А	Got fired.	
22	Q	You got fired?	
23		Why did you get fired?	
24	А	Sleeping on the job.	
25	Q	So you're there four months, you got fired. And	10:10

### Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 19 of 109 Page ID #:431

### MICHAEL TURCIOS - 3/1/2013

Page 15

			-
1	thon wou	went to E&B?	
2	_		
	A	Right.	
3	Q	And then they were blaming you for all this	
4	stuff		
5	А	Right.	10:10
6	Q	and you didn't want to stay there any longer,	
7	right?		
8	A	Right.	
9	Q	So you left that job.	
10	А	Right.	10:10
11	Q	And so you were there for six months.	
12		And those are the equivalent of the two jobs	
13	you've h	ad since high school?	
14	А	Yeah. Yeah.	
15	Q	So you're unemployed right now?	10:10
16	А	Yes.	
17	Q	Are you looking for a job?	
18	А	Yes.	
19	Q	What kind of job are you looking for?	
20	А	Scaffolding. It's in the oil refineries.	10:10
21	Q	What is that?	
22	A	I'm not sure yet what they do, so I have to,	
23	you know	, talk to people first.	
(24)	Q	How did you come in contact with the lawyers	
(25)	that rep	resent you today?	10:11

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		Page 16	ī
1	(A)	Um, through Elaine.	
2	Q	Elaine?	
3	A	Uh-huh.	
4	Q	Elaine?	10:11
5	7	What's Elaine's last name?	10:11
6	A	Cruz.	
7	Q	And who is Elaine Cruz?	
8	A	She's works for Ridout + Lyon.	
9	Q	She works for Ridout?	
10		And how do you know Elaine?	10:11
11)	A	Her daughter's my girlfriend.	
12	Q	And Elaine Cruz works for Ridout, the law firm	
13)	that rep	resents you today?	
(14)	A	Right.	
(15)	Q	And what's your girlfriend's name?	10:11
(16)	A	Marissa.	
17	Q	Marissa Cruz?	
18	А	Acedo.	
19	Q	And where does Maria [sic] live?	
20	А	Marissa.	10 <b>:</b> 12
21	Q	I apologize. Marissa. Sorry.	
22	А	She lives in Lakewood.	
23	Q	Do you know the address?	
24	А	I'm not sure of the address.	
25	Q	You don't know the address of your girlfriend's	10:12

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### MICHAEL TURCIOS - 3/1/2013

Page 17

			1
1	house?		
2	А	Yeah, I don't remember it.	
3	Q	What about Elaine Cruz? Do you know where	
4	Elaine C	Cruz lives?	
5	А	Same residence. I don't know where it is.	10:12
6	Q	In Lakewood?	
7	A	Yeah.	
8	Q	How long have you known Marissa?	
9	А	Six years.	
10	Q	Six years?	10:12
11	А	Yeah.	
12	Q	And you've known Elaine Cruz for that time?	
13	А	Yes.	
14	Q	So Elaine Cruz directed you to the law firm that	
15	represen	nts you today; is that what you said?	10:12
16	А	Yes.	
17	Q	And so and how did that come about?	
18	А	I don't recall.	
<u>19</u>	Q	So you talked to Elaine Cruz about this case,	
20	right?		10:12
21	A	Yes.	
22	Q	And what was the conversation?	
23	A	Between me and Elaine?	
24	Q	Yeah.	
25	A	It wasn't actually between me and Elaine. She	10:12

Page 18

		_
(1)	was talking to Marissa one day about the case.	
2	Q She was.	
3	A (Yes.)	
4	Q Do you know what Elaine Cruz's position is at	
5	Ridout?	10:13
6	A) (I'm not sure.)	
7	Q So did you talk to Marissa about the case?	
8	A No, I didn't speak to Marissa about the case.	
9	Q So how did you come in contact with Elaine and	
10	talk about the case?	10:13
		10.13
11)		
12	happened to be there. And I overheard the conversation	
13	they were having with the Carmex case. And I told them I	
14	had purchased it in the past.	10 10
15	Q What were they saying about the case that you	10:13
16	were there and overheard the conversation about?	
17	A (I don't recall.) (I just know it was about the	
18	case.	
19	Q They were talking about it?	
20	A Yes.	10:13
21	Q Were they talking about any particular product?	
22	A Any particular product?	
23	Q Well, you said Carmex, and I'm just wondering	
24	what trying to get the specifics, as best I can, on	
25	what the conversation was about when you said it was	10:13

# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 23 of 109 Page ID #:435

### MICHAEL TURCIOS - 3/1/2013

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<u>1</u>	about Carmex.	
(2)	And so was it about a particular product from	
( <u>3</u> )	Carmex, or	
4	A No. (It was just mainly about you know what,	
5	(I'm not sure.)	10:14
6	Q So you overheard this conversation.	
7	A Yes. Yes.	
8	Q (And then so did you join in in the conversation?)	
9	A Yes. And I told them I had purchased Carmex	
		10:14
10	before, and I heard about what they were doing, or	10:14
11	whatever, and about the bottom of the jars. And she told	
12	me contact Caleb.	
13	Q So what was being discussed about the bottom of	
14	the jars?	
15	A How they were ripping people off.	10:14
16	Q So you joined in in the conversation. What did	
17	you add?	
18	A That I purchased Carmex before, quite a few	
19	times.	
20	Q And then Elaine said, Hey, why don't you get in	10:14
21	contact with the law firm I work at? Is that how it	
22	went?	
23	A Yeah.	
24	Q And what was the date, as best you can	
25	recollect, of this initial conversation with Elaine and	10:14

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Page 20

			1
1	her daug	hter?	
2	А	I don't remember the date.	
3	Q	Well, what year was it?	
4	А	2013, 2012.	
5	Q	So was it at the end of 2012, or	10:15
6	А	I'm not sure.	
7	Q	Do you know what month it was? Was it winter or	
8	summer?		
9	А	No, I don't remember.	
10	Q	You don't?	10:15
11	А	No.	
12	Q	And I apologize, I did ask this, and I don't	
13	remember	if I got an answer, what Elaine Cruz's position	
14	is at th	e law firm.	
15	А	I told you the answer. I said I don't remember.	10:15
16	Q	You don't remember?	
17	А	No.	
18	Q	And does Marissa have a job?	
19	А	Yes.	
20	Q	Where does Marissa work?	10:15
21	A	With Ridout + Lyon.	
22	Q	Do you know what her position is?	
(23)	A	No, I'm not sure.	
24	Q	Do you know what she generally does for the law	
(25)	firm?		10:15

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Cruz and Marissa Cruz or Marissa, I forget, you said the last name, but  Did you have any subsequent conversations with them about Carmex?  A No. It was just that I purchased Carmex in the past. That's about it. And  Q So did you get in contact with attorneys at the law firm that Marissa referred you to?  A Well, they said I was class rep, or whatever, and that's about it.  Q Did you call them or did they call you?  A I never called.  Q So how did you become class rep of a lawsuit if you never called in?  A I don't recall.  Q Well, you're a named plaintiff in a class-action lawsuit, and you don't know how you became a plaintiff in a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.			Ī
A About two years, I'd say.  Q So you had this initial conversation with Elaine Cruz and Marissa Cruz or Marissa, I forget, you said the last name, but  Did you have any subsequent conversations with them about Carmex?  A No. It was just that I purchased Carmex in the past. That's about it. And  Q So did you get in contact with attorneys at the law firm that Marissa referred you to?  A Well, they said I was class rep, or whatever, and that's about it.  Q Did you call them or did they call you?  A I never called.  Q So how did you become class rep of a lawsuit if you never called in?  A I don't recall.  Q Well, you're a named plaintiff in a class-action lawsuit, and you don't know how you became a plaintiff in a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	1	A No. I never bothered to ask.	
A About two years, I'd say.  Q So you had this initial conversation with Elaine  Cruz and Marissa Cruz or Marissa, I forget, you said  the last name, but  Did you have any subsequent conversations with  them about Carmex?  A No. It was just that I purchased Carmex in the  past. That's about it. And  Q So did you get in contact with attorneys at the  law firm that Marissa referred you to?  A Well, they said I was class rep, or whatever,  and that's about it.  Q Did you call them or did they call you?  A I never called.  Q So how did you become class rep of a lawsuit if  you never called in?  A I don't recall.  Q Well, you're a named plaintiff in a class-action  lawsuit, and you don't know how you became a plaintiff in  a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	2	Q Do you know how long she's been working for the	
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7 the last name, but 8 Did you have any subsequent conversations with 9 them about Carmex? 10 A No. It was just that I purchased Carmex in the 11 past. That's about it. And 12 Q So did you get in contact with attorneys at the 13 law firm that Marissa referred you to? 14 A Well, they said I was class rep, or whatever, 15 and that's about it. 16 Q Did you call them or did they call you? 17 A I never called. 18 Q So how did you become class rep of a lawsuit if 19 you never called in? 20 A I don't recall. 21 Q Well, you're a named plaintiff in a class-action 22 lawsuit, and you don't know how you became a plaintiff in 23 a class-action lawsuit you're bringing? 24 A I wasn't sure how I became class rep.	5	Q So you had this initial conversation with Elaine	10:16
Did you have any subsequent conversations with them about Carmex?  A No. It was just that I purchased Carmex in the past. That's about it. And  Q So did you get in contact with attorneys at the law firm that Marissa referred you to?  A Well, they said I was class rep, or whatever, and that's about it.  Q Did you call them or did they call you?  A I never called.  Q So how did you become class rep of a lawsuit if you never called in?  A I don't recall.  Q Well, you're a named plaintiff in a class-action lawsuit, and you don't know how you became a plaintiff in a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	6	Cruz and Marissa Cruz or Marissa, I forget, you said	
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law firm that Marissa referred you to?  A Well, they said I was class rep, or whatever,  and that's about it.  Q Did you call them or did they call you?  A I never called.  So how did you become class rep of a lawsuit if  you never called in?  A I don't recall.  Well, you're a named plaintiff in a class-action  lawsuit, and you don't know how you became a plaintiff in  a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	11	past. That's about it. And	
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and that's about it.  Q Did you call them or did they call you?  A I never called.  Q So how did you become class rep of a lawsuit if  you never called in?  A I don't recall.  Q Well, you're a named plaintiff in a class-action  lawsuit, and you don't know how you became a plaintiff in  a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	13	law firm that Marissa referred you to?	
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you never called in?  A I don't recall.  Well, you're a named plaintiff in a class-action lawsuit, and you don't know how you became a plaintiff in a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	17	A I never called.	
20 A I don't recall.  21 Q Well, you're a named plaintiff in a class-action  22 lawsuit, and you don't know how you became a plaintiff in  23 a class-action lawsuit you're bringing?  24 A I wasn't sure how I became class rep.	18	Q So how did you become class rep of a lawsuit if	
Q Well, you're a named plaintiff in a class-action lawsuit, and you don't know how you became a plaintiff in a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	19	you never called in?	
lawsuit, and you don't know how you became a plaintiff in a class-action lawsuit you're bringing?  A I wasn't sure how I became class rep.	20	A I don't recall.	10:17
23 a class-action lawsuit you're bringing? 24 A I wasn't sure how I became class rep.	21	Q Well, you're a named plaintiff in a class-action	
24 A I wasn't sure how I became class rep.	22	lawsuit, and you don't know how you became a plaintiff in	
	23	a class-action lawsuit you're bringing?	
Q So let's step back for a second. 10:1	24	A I wasn't sure how I became class rep.	
	25	Q So let's step back for a second.	10:17

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### MICHAEL TURCIOS - 3/1/2013

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1	You had this initial conversation with Marissa	
2	Cruz and her daughter, and they said, Hey, you should get	
3	in contact with the law firm that we work for. Right?	
4	A Right.	
5	Q And so did you get in contact with the law firm	10:17
6	that they directed you to in any way?	
7	A Could I take a break real quick?	
8	Q Yeah, sure.	
9	MR. MARKER: You should probably answer the	
10	question before we take a break.	10:17
11	THE WITNESS: I said I'm not sure.	
12	BY MS. DAVIDSON:	
13	Q Right.	
14	Just so we stay on this kind of line of	
15	questioning, did you ever have any	10:17
16	MS. DAVIDSON: Yeah.	
17	MR. MARKER: No.	
18	BY MS. DAVIDSON:	
( <u>19</u> )	Q Did you ever have any prior to filing this	
20	lawsuit, did you ever have any phone conversations with	10:18
21	any lawyer at the firm that represents you today?	
(22)	A No.	
(23)	Q Never.	
24	A No.	
<b>25</b> )	Q Did you ever meet in person with any of the	10:18

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	- 3	
1	lawyers that work for the law firm that represents you	
2	today?	
3	A Yes.	
4	Q When was that meeting or meetings?	
5	A A couple days ago.	10:18
		10.10
6	Q That's the first time you ever met with these	
7	<pre>(lawyers?)</pre>	
8	A (Yes.)	
9	Q And did you have any written correspondence with	
10	these lawyers at any time prior to filing the lawsuit?	10:18
11	A Written correspondence?	
12	Q Yeah. Any sort of e-mail, written	
13	correspondence, other than verbal correspondence with the	
14	<pre>lawyers.</pre>	
<b>15</b>	A No.	10:18
<b>16</b>	Q None.	
17	A No.	
18	Q So you agreed to be the plaintiff in a	
19	class-action lawsuit that you filed, today, correct?	
20	A Yes.	10:18
21	Q And you didn't communicate with any lawyers	
22	<pre>beforehand?</pre>	
23	A No.	
24	Q Did you ever look at the complaint that was	
25	filed on your behalf?	10:19
I		I

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	1 dgC 21	i
1	(A) Yes.	
2	Q When was that?	
3	A couple days ago.	
4	Q That was the first time?	
5	A Yeah.	10:19
6	Q Do you want to take a break?	
7	A Yeah.	
8	Q Okay.	
9	THE VIDEOGRAPHER: Going off the record. The	
10	time is 10:19 a.m.	10:19
11	(Recess taken.)	
12	THE VIDEOGRAPHER: Back on the record. The time	
13	is 10:30 a.m.	
14	BY MS. DAVIDSON:	
15	Q Can you spell Marissa's last name, please.	10:30
16	A A-c-e-d-o. D-o.	
17	Q Are you aware of whether you've entered into any	
18	written agreement with the attorneys who represent you in	
19	this matter?	
20	A Yes.	10:31
21	Q You have.	
22	A Yeah.	
23	Q What written agreement is that?	
24	MR. MARKER: Object to the extent it calls for	
25	attorney-client privilege, but I'll allow you to answer.	10:31

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### MICHAEL TURCIOS - 3/1/2013

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1	So you can respond.	
2	THE WITNESS: Retainer agreement.	
3	BY MS. DAVIDSON:	
4	Q And do you know when you entered into this	
5	retainer agreement?	10:31
6	A August August 8th.	
7	Q And did you sign this agreement?	
8	A Yes.	
9	Q And how did you get the agreement?	
10	A Through the mail.	10:31
11	Q And then you signed it August 8th; is that	
12	right? About that time?	
13	A Around there. Around there.	
14	Q And then you sent it back to	
15	MR. MARKER: If you're not sure of the exact	10:32
16	date, don't commit to it. Okay?	
17	THE WITNESS: All right.	
18	MR. MARKER: Don't guess.	
19	BY MS. DAVIDSON:	
20	Q Yeah, I just want your best date. I don't want	10:32
21	you to guess, but if you have a date in mind, then I	
22	want your best	
23	MR. MARKER: It's okay to qualify.	
24	BY MS. DAVIDSON:	
25	Q best estimate.	10:32

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### MICHAEL TURCIOS - 3/1/2013

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		1
1	MS. DAVIDSON: Hold on, we're talking over each	
2	other. Let's proceed.	
3	Q So August 8th is when I think you said you	
4	received the agreement	
5	A Right.	10:32
6	Q around there.	
7	And then you signed it around that time; is that	
8	right?	
9	A I'm not sure.	
10	Q So you sent the retainer agreement back to the	10:32
11	law firm that represents you today, right?	
12	A Right.	
13	Q And did you read the retainer agreement?	
14	A Yes.	
15	Q And did it have any provisions about how your	10:32
16	attorneys will get paid in this matter?	
17	A I'm not sure.	
18	MR. MARKER: Object to the extent it calls for	
19	anything attorney-client privilege.	
20	BY MS. DAVIDSON:	10:33
21	Q Did the retainer agreement, if you remember,	
22	have any terms about how you will get paid in this	
23	matter, if any terms?	
24	A No, not that I recall. I don't I can't	
25	remember what it says.	10:33

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### MICHAEL TURCIOS - 3/1/2013

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1	Q Are you being compensated in this matter in any	
2	respect?	
3	A What does that mean?	
4	Q Are you being paid any amount of money to be	
5	involved in this case?	10:33
6	A No.	
7	Q Have you ever submitted any expenses or bills to	
8	the law firm that represents you in this matter?	
9	A Submitted what?	
10	Q Any expenses, bills, invoices for payment to the	10:33
11	law firm that represents you in this matter.	
12	A No.	
13	Q Other than the attorneys who represent you	
14	today, have you ever been in contact with any other law	
15	firms or attorneys regarding the Carmex matter?	10:34
16	A Yes.	
17	Q You have.	
18	What attorneys are those?	
19	A What's like who or	
20	Q Yeah.	10:34
21	MR. MARKER: I think you're asking have you been	
22	in contact with any attorneys outside of the law firm	
23	representing him; is that correct?	
24	MS. DAVIDSON: Yeah.	
25	MR. MARKER: Okay.	10:34

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### MICHAEL TURCIOS - 3/1/2013

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BY M	1S. D	AVIDSON:
	Q	And I thought your answer was yes.
	А	Yeah.
	Q	And what attorneys did you talk to, besides the
law	firm	attorneys that represent you in this matter?
	А	Oh, no, I you mean people who work for
	Q	Let me try to
	А	Yeah, I don't get what you're asking.
		MR. MARKER: A lawyer I don't work with.
		MS. DAVIDSON: Let me clarify this, okay?
Inst	ead	of having conversations between yourselves.
	Q	My question was that, other than the attorneys
in t	he l	aw firm that represent you in this matter, have
you	ever	spoken to any other attorneys
	А	Oh, no, no.
	Q	outside?
		You have not.
	А	No.
	Q	Have you ever been charged with a crime before?
	A	No.
	Q	You mentioned that the first time you met with
your	att	orneys was three days ago, correct?
	A	Yeah, but that's not true. [I actually met with]
Cale	ds	I've seen Caleb and spoken to him at, like,
		arties that they had.

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		1490 23	
1	Q	You've been to Ridout office parties?	
2	( <u>A</u> )	Not office parties. Yeah, office parties, but	
3	like in	a different place, like a restaurant or something	
4	like tha	t.	
5	Q	You've talked to Caleb at a restaurant before?	10:35
6	A	Well, yeah, a party that they had.	
7	Q	What party was that?	
8	A	I think it was a Christmas party.	
9	Q	Which Christmas? What year?	
10	A	This Christmas that just passed.	10:35
(11)	Q	Past Christmas?	
(12)	A	Yeah.	
(13)	Q	What did you guys talk about?	
14	A	We didn't talk about nothing that has to do with	
<u>15</u>	this. J	ust what's up, like that.	10:36
<u>16</u>	Q	And had you met Caleb before the Christmas party	
<b>17</b>	before?		
18	A	Have I met him, like, before that?	
19	Q	Yeah.	
20	A	Yeah, I met him before.	10:36
21	Q	In what capacity?	
(22)	A	In what capacity?	
23	Q	Yeah.	
24	A	What does that mean?	
25	Q	So prior to the Christmas party, you've met with	10:36

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Caleb, a	nd I'm just trying to get the specifics on what
that mee	ting was.
A	Yeah, I'm not sure, but I've seen him other
places.	
Q	And is that because of your relationship with
Marissa?	
A	I guess, yeah.
Q	Where else have you seen Caleb, besides the
Christma	s party?
А	I'm not sure. I've seen him somewhere.
Q	Have you spoken with any other attorneys,
besides	Caleb, at the Ridout law firm?
A	No.
Q	When is the first time that you purchased the
Carmex .	25-ounce jar?
A	The first time?
Q	Yes.
A	I can't remember. [I bought many of them.] [I]
can't re	member the first time I bought one.
Q	You don't know what year you bought, first
purchase	d the .25-ounce jar?
A	Probably '06, '07.
Q	So '06 is the earliest date you can remember?
A	The earliest date?

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		_
<u>(1)</u>	A (I bought them all throughout high school, so I)	
(2)	mean	
(3)	Q So what	
<u>(4)</u>	A (You asked me what was the first time that I)	
( <del>5</del> )	purchased Carmex.	10:38
<mark>(6)</mark>	Q Yeah.	
<mark>7</mark>	A Yeah, that was the date, or the year, around	
( <del>8</del> )	('06, '07.)	
9	Q What years did you go to high school?	
10	A Through 2010.	10:38
11	Q So 2007 through 2010, or	
12	A Yeah. Yeah. Yeah.	
13	Q So the first time you remember buying the	
(14)	.25-ounce jar was in 2006, is that what you're saying?	
(15)	A That's the first time?	10:38
(16)	Q (The first time, yes.)	
(17)	A Yeah, I guess it was around there.	
18	Q And was the jar that you purchased, this	
19	.25-ounce jar that you purchased, was it sold as a	
20	freestanding container or was it packaged in other	10:38
21	packaging?	
22	A I can't remember.	
23	Q How much did you pay for it when you first	
24	purchased it in 2006?	
25	A I can't remember.	10:3

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### MICHAEL TURCIOS - 3/1/2013

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			7
1	Q	Did you keep a receipt?	
2	A	No. Paid cash.	
3	Q	You paid cash?	
4	A	Yeah.	
5	Q	Did you ever keep the .25-ounce container you	10:39
6	bought f	for the first time?	
7	A	No.	
8	Q	Do you have any .25-ounce containers that you	
9	bought?	Have you retained any?	
10	А	No.	10:39
11	Q	What did you do with the first .25 container you	
12	purchase	d?	
13	А	Threw them away, like the other ones.	
14	Q	So prior to your first purchase of the .25-ounce	
15	Carmex j	ars, had you ever heard of Carmex before?	10:39
16	A	Of course.	
17	Q	When you say "of course," why do you say that?	
18	А	Who hasn't heard of Carmex?	
19	Q	When is the first time you heard of Carmex?	
20	А	I don't know.	10:39
21	Q	Before you purchased it for the first time in	
22	2006, yo	ou've heard of the product before, right?	
23	А	Yeah.	
24	Q	And had you heard anything about the company	
25	that mad	e the product that you purchased?	10:40

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### MICHAEL TURCIOS - 3/1/2013

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1	А	No.	
2	Q	And how did you come to know the product Carmex	
3	before yo	ou purchased it?	
4	А	I'm not sure.	
5	Q	You just heard of Carmex before?	10:40
6	А	Well, yeah. I don't remember when was the first	
7	time some	ebody told me about Carmex.	
8	Q	Do you remember what the conversation was about?	
9	А	No.	
10	Q	Somebody told you about Carmex, and then you	10:40
11	went to g	go purchase it for the first time; is that what	
12	you're sa	aying?	
13	А	Yeah, something like that.	
14	Q	So when you first purchased the Carmex .25-ounce	
15	jar, what	did the jar look like?	10:41
16	А	Like the ones that look like now, same thing.	
17	Like a li	ittle plastic coating on the bottom of the jar.	
18	Q	Well, let's flesh this out a bit.	
19		So do you remember what material the jar was	
20	made out	of?	10:41
21	А	Plastic, with a metal cap.	
22	Q	What color was the jar?	
23	А	Yellow.	
24	Q	All yellow?	
25	А	Yellow and white, red letters.	10:41

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### MICHAEL TURCIOS - 3/1/2013

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			- > -	•
	1	Q	Do you know how big the jar was?	
	2	Q A	It was a standard size jar.	
	3	Q	When you say "standard size," what do you mean?	
	4	A	Regular little jar.	
	5	Q	And what did the bottom of the jar look like	10:41
	6 when	you	first purchased it, the .25-ounce jar?	
	7	A	It had a little indent on the bottom of it, with	
	8 a sti	icke	r over it.	
	9	Q	So when you first purchased the .25-ounce jar,	
1	0 your	noti	ced it had a sticker on the bottom of it?	10:42
1	1	А	Yeah.	
1	2	Q	At the point you purchased it, you saw the	
1	3 stic	ker?		
1	4	А	No, not until, like, later on.	
1	5	Q	You didn't look at the bottom of the jar when	10:42
1	6 you f	firs	t were purchasing it, before you purchased it?	
1	7	А	No.	
1	8	Q	So you looked at the bottom of the jar later on?	
1	9 How r	nuch	later on?	
2	0	А	I'm not sure.	10:42
2	1	Q	So when you looked at the bottom of the jar	
2	2 later	on,	, what did the bottom of the jar look like?	
2	3	А	It had a little indent on the bottom of it.	
2	4	Q	Did you remove the sticker?	
2	5	А	No.	10:42
1				Ī

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### MICHAEL TURCIOS - 3/1/2013

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1	Q So just to get this straight, the first	
2	purchase, it had when you first bought it had a	
3	sticker on the bottom, correct?	
4	A Uh-huh.	
5	Q "Yes"?	10:42
6	A Yes.	
7	Q And you never removed the sticker.	
8	A No.	
9	Q Do you know what the sticker looked like?	
10	A No, I'm not sure.	10:42
11	Q So prior to purchasing the .25-ounce jar for	
12	your first time, did you inspect the jar?	
13	A No.	
14	Q You just picked it up and purchased it?	
15	A Yeah.	10:43
16	Q Did you notice, before you purchased it, whether	
17	it had any written information on the jar?	
18	A I can't remember.	
19	Q You don't remember reading any product	
20	A No.	10:43
21	Q Let me finish, just so we have a clear record.	
22	A Oh, sorry.	
23	Q You don't remember when you first purchased the	
24	.25-ounce jar whether it had any written information on	
25	<pre>it, right?</pre>	10:43

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### MICHAEL TURCIOS - 3/1/2013

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1	A Right. I just picked it up and bought it.	
2	Q So you didn't read any information on the jar	
3	when you first bought it?	
4	A No.	
5	Q So prior to purchasing, you didn't look to see	10:43
6	whether it identified any weight or amount information on	
7	the jar?	
8	A No.	
9	Q Did you do anything prior to purchasing your	
10	first .25-ounce Carmex jar to determine how much product	10:44
11	was contained in the jar?	
12	A When I first purchased it?	
13	Q Yes.	
14	A No. I just bought it, like I said.	
15	Q So after you purchased your .25-ounce jar for	10:44
16	the first time, did you ever look to see whether there	
17	was any information on the jar?	
18	A No.	
19	Q You never read anything on the jar at any point	
20	is what you're saying, correct?	10:44
21	A No. I just know it was ChapStick or lip	
22	balm.	
23	Q Is there a reason why you didn't read any of the	
24	product information on the jar?	
25	A All I needed really to know is that it was lip	10:44
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### MICHAEL TURCIOS - 3/1/2013

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1	balm.	
2	Q When you first purchased your .25-ounce jar in	
3	around 2006, how much product did you think you were	
4	getting in the jar?	
5	A How much?	10:45
6	Q Yeah.	
7	A Less than I thought I was going to get.	
8	Q When you first purchased it, you thought you	
9	were getting less?	
10	A Well, yeah.	10:45
11	Q Why do you say that?	
12	A Because it got empty, like, quick.	
13	Q I'm sorry, I didn't catch that.	
14	A It got empty quick. It didn't last that long.	
15	Q Let's back up to my question.	10:45
16	Before you bought the .25-ounce jar for the	
17	first time, my question was: How much product did you	
18	think you were getting in the jar at your initial	
19	purchase?	
20	A Like, I expected more, put it like that.	10:46
21	Q At the time of purchase you expected more?	
22	A Well, it just it got empty quick.	
23	Q Yeah, but how is it getting empty quick?	
24	A It didn't last long. The Carmex didn't last	
25	long.	10:46

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### MICHAEL TURCIOS - 3/1/2013

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1	Q Yeah, but my question is more specific.	
2	I'm asking you, when you first purchased it,	
3	before making the purchasing decision, did you have some	
4	expectation as to how much product	
5	A No.	10:46
6	Q let me finish how much product you	
7	were getting?	
8	A No.	
9	Q At the time you purchased the jar, before you	
10	bought it, did you have any expectation on how thick the	10:46
11	jar was?	
12	A The first time?	
13	Q Yeah.	
14	A No.	
15	Q Did you make any observations, the first time	10:47
16	you purchased the jar, about how much it contained or how	
17	the jar was packaged?	
18	A No.	
19	Q You just bought it.	
20	A I just bought it.	10:47
21	Q When you first bought the jar in 2006, how was	
22	it displayed in the store?	
23	A I'm not sure. I just picked it up.	
24	Q You don't remember whether it was next to any	
25	particular products or anything like that?	10:47

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### MICHAEL TURCIOS - 3/1/2013

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1	А	No.	
2	Q	You can't tell me whether it was being sold next	
3	to other	lip balm products?	
4	А	I don't remember.	
5	Q	When you went to go pick it up for the first	10:47
6	time, di	d you compare it with any other product?	
7	А	No.	
8	Q	Why not?	
9	А	Who does that? Just pick it up and go.	
10	Q	So you just picked it up and purchased it	10:48
11	А	Paid for it.	
12	Q	didn't even look at it.	
13	А	No.	
14	Q	Am I right?	
15	А	Yeah.	10:48
16	Q	Prior to your purchasing Carmex in the .25-ounce	
17	jar for	the first time, did you ever use any other lip	
18	balm pro	ducts?	
19	А	No.	
20	Q	So the first time you purchased Carmex was the	10:48
21	first ti	me you bought a lip balm product?	
22	А	Yeah.	
23	Q	And that was in 2006.	
24	A	Yeah.	
25	Q	Why did you buy Carmex for the first time?	10:49

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### MICHAEL TURCIOS - 3/1/2013

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			1
1	A I	Because it was good.	
2		When you say	
3	A	It worked good.	
4	Q V	When you say it works good, how did you know	
5	that?		10:49
6	A I	Excuse me. What was that?	
7	Q S	So when you bought it for the first time in	
8	2006 - and	d I'm talking about the .25-ounce jar - my	
9	question w	was: Well, why did you buy it for the first	
10	time?		10:49
11	A	I've seen other people use it.	
12	Q A	And did you hear that it was a good product?	
13	Α	Yeah.	
14	Q A	And so when you went to buy it for the first	
15	time, that	t was the reason you bought it, because you	10:49
16	thought it	t was a good product?	
17	Α 2	Yeah.	
18	Q A	Any other reason?	
19	A 1	No.	
20	Q V	Where did you hear it was a good product?	10:49
21	A	I'm not sure. I don't remember.	
22	Q A	And then after you bought the .25-ounce jar for	
23	the first	time, did you use the product?	
24	A I	Did I use it?	
25	Q .	Yeah.	10:50
1			Ī

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### MICHAEL TURCIOS - 3/1/2013

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			_
1	А	Yeah.	
2	Q	And how soon after purchasing it did you use it?	
3	A	Right when I bought it.	
4	Q	And how did you use it?	
5	A	Like everybody else does.	10:50
6	Q	How is that?	10.00
7	A	Rub your finger and put it on your lips.	
8	Q	And how frequently did you use the product? And	
9			
		lking about your first purchase of the .25-ounce	10:50
10	_	How frequently did you use it?	10:30
11	A		
12	Q	Well, do you know how much typically you put on	
13	your l		
14	А	No.	
15	Q	Where did you keep the product when you first	10:50
16	bought	it?	
17	А	In my backpack.	
18	Q	Anywhere else?	
19	А	No.	
20	Q	Did you take it with you all the time?	10:51
21	А	Yeah.	
22	Q	And at any point after first purchase of the	
23	.25-oui	nce jar, did you examine the jar?	
24	А	Can you repeat that.	
25	Q	Sure.	10:51

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MICHAEL TURCIOS - 3/1/2013

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	1 490 12	
1	After you purchased the .25-ounce jar for your	
2	first time, did you ever examine the jar?	
3	A No.	
4	Q How much product in your first .25-ounce jar did	
5	you use?	10:51
6	A I'm not sure.	
7	Q Did you use the full amount?	
8	A The full amount?	
9	Q Yeah, in the jar.	
10	A You mean like everything at once?	10:51
(11)	Q No.	
12	Did you eventually use the full amount?	
(13)	(A) (Oh, yeah.)	
14	Q You used it all.	
15)	(A) Yeah, I used it all.	10:51
(16)	Q Like every last part.	
( <del>17</del> )	(A) (Well, yeah.)	
(18)	Q How long did it last?	
( <u>19</u> )	A [I'm not sure.] [I know it wasn't that long.]	
20	Q When you say it wasn't that long, do you have a	10:52
21	best time frame?	
22	A No.	
23	Q You don't know how long it took you to finish	
24	the product	
25	A No.	10:52

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### MICHAEL TURCIOS - 3/1/2013

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1	Q is that what you're saying?	
2	A Yeah.	
3	Q When you finished the product for the first	
4	time, did you look at the bottom of the jar?	
5	A No. I just threw it away. I didn't think	10:52
6	anything of it.	
7	Q So at the time you first purchased your	
8	.25-ounce Carmex jar, and you finished it, did you have	
9	any concerns or complaints about the amount of product	
10	you were getting?	10:52
11	A No. I didn't think anything of it.	
12	Q So you didn't complain to anybody?	
13	A When I first purchased it?	
14	Q That's right.	
15	A No.	10:53
16	Q So when you	
17	MR. MARKER: Can we take a break in about five	
18	minutes?	
19	MS. DAVIDSON: Okay. Let me just finish this	
20	line of questioning.	10:53
21	Q So when you first finished the .25-ounce jar for	
22	your first time, were you satisfied with the amount of	
23	product that you got?	
24	A I didn't think anything of it. I just threw it	
25	away.	10:53
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### MICHAEL TURCIOS - 3/1/2013

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1	Q You had no observation either way.	
2	A No. I just threw it away.	
3	Q And just to make sure I'm clear.	
4	At the time you finished your first .25-ounce	
5	Carmex jar, did you have any concerns or complaints about	10:53
6	the packaging or anything?	
7	A No.	
8	Q Did you think you got your money's worth, the	
9	first time you bought it	
10	A I didn't know at the time.	10:53
11	MR. MARKER: I'll object to the extent it calls	
12	for a legal conclusion, but	
13	MS. DAVIDSON: Okay.	
14	Q So did you agree that the product was good after	
15	you used it for the first time?	10:54
16	A Well, I didn't think anything. I just bought it	
17	whenever I needed it.	
18	Q Yeah, but if you continued to buy it, did it	
19	suggest	
20	A Well, yeah, obviously	10:54
21	Q Let me finish.	
22	If you continued to buy it, it suggests that you	
23	were satisfied with the product; am I correct?	
24	A (Well, yeah.) (It was my favorite choice of lip	
25	<pre>balm.</pre>	10:54
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### MICHAEL TURCIOS - 3/1/2013

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	- 5	_
1		
1	Q You liked it.	
2	A (Yeah.)	
3	Q You were satisfied with it.	
4	A Yes.	
5	MS. DAVIDSON: Okay. Do you want to take a	10:5
6	break?	
7	MR. MARKER: Yeah.	
8	THE VIDEOGRAPHER: Going off the record. The	
9	time is 10:54 a.m.	
10	(Recess taken.)	10:5
11	THE VIDEOGRAPHER: Back on the record. The time	
12	is 11:11 a.m.	
13	BY MS. DAVIDSON:	
14	Q Before the break, we were talking about your	
15	first purchase of the .25-ounce Carmex jar.	11:1
16	A Right.	
17	Q And you mentioned the first purchase was in	
18	2006, about, correct?	
19	A Yes.	
20	Q So after your first purchase of the .25-ounce	11:1
21	Carmex jar, did you buy it again?	
22	A Yes.	
23	Q And when was that?	
24	A I'm not sure.	
25	Q So after your purchase just to put this in	11:1

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### MICHAEL TURCIOS - 3/1/2013

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1	context.	
2	So after your first purchase, you used the first	
3	jar, then you bought the second jar.	
4	Do you know what the time elapse is between the	
5	first purchase of the Carmex .25-ounce jar and the second	11:12
6	one, about?	
7	A I'm not sure.	
8	Q Was your second purchase also in 2006?	
9	A I don't know.	
10	Q Do you have any recollection of what month it	11:12
11	might have been?	
12	A No, I'm not sure.	
13	Q Are there any particular months that you would	
14	buy the product in versus other months?	
15	A I'm not sure.	11:12
16	Q So am I correct, though, that you did buy it	
17	again sometime after your first purchase in 2006, right?	
18	A Yes.	
19	Q And when you bought it for the second time, why	
20	did you buy it?	11:12
21	A Because I ran out.	
22	Q You liked it enough to buy it again, right?	
23	A Yes.	
24	Q And just to go back - I'm sorry, I didn't ask	
25	you - when you first purchased the .25-ounce Carmex jar	11:13
		4

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### MICHAEL TURCIOS - 3/1/2013

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		<del>-</del>	1
1	in 2006,	where did you buy it?	
2	A	At Walgreens.	
3	Q	What's the location, address?	
4	А	Willow Street, in Long Beach.	
5	Q	And to back up, how much did you pay for it, the	11:13
6	first ti	me?	
7	А	I don't know.	
8	Q	You don't remember?	
9	А	I don't know.	
10	Q	So the second time you bought it, where did you	11:13
11	buy it a	t?	
12	А	At Walgreens.	
13	Q	Do you know how much you paid for it the second	
14	time you	purchased it?	
15	А	I'm not sure.	11:14
16	Q	And you purchased it, I understood your	
17	testimon	y, because you ran out the second time, right?	
18	А	Correct.	
19	Q	Any other reasons?	
20	А	No.	11:14
21	Q	Am I correct that the first purchase you made in	
22	2006 of	the .25-ounce jar, you only bought one of them?	
23	А	Just one that day.	
24	Q	That one unit, yeah.	
25	А	Yes.	11:14

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## MICHAEL TURCIOS - 3/1/2013

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1	Q And then when you bought it the second time, did	
2	you buy just one?	
3	A Yes.	
4	Q The second time you bought it, was it sold as a	
5	freestanding jar or was it in other packaging?	11:14
6	A I don't remember.	
7	Q The second time you bought it, before you	
8	purchased the .25-ounce jar, did you inspect the product?	
9	A No.	
10	Q Is it true that you just picked it up and went	11:15
11	to the cash register and bought it and didn't think	
12	twice?	
13	A I don't remember.	
14	Q You don't remember whether you looked at the jar	
15	or not?	11:15
16	A I don't remember.	
17	Q Do you remember if you read any of the product	
18	information on the jar prior to purchasing it your second	
19	time?	
20	A I don't remember.	11:15
21	Q Do you remember after you purchased the jar for	
22	the second time, whether you read any of the product	
23	information on the jar?	
24	A No.	
25	Q Do you remember after you bought it the second	11:15

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		1
1	time, whether you inspected the jar in any respect?	
2	A Hmmm? What was that?	
3	Q Do you remember after you bought the .25-ounce	
4	jar for the second time, did you examine the jar?	
5	A No.	11:16
6	Q After you bought your .25-ounce jar for the	
7	second time, did you use it, the product?	
8	A Yes.	
9	Q And did you use all of the product in the jar?	
10	A Yes.	11:16
11	Q You got all the way down to the bottom of the	
12	<pre>jar, correct?</pre>	
13	A Yes.	
14	Q When you got down to the bottom of the jar, did	
15	you have any concerns or complaints?	11:16
16	A No.	
17	Q Were you satisfied with the amount you got for	
18	the price you paid at that point?	
19	A I didn't think of it.	
20	Q You didn't think twice about it?	11:16
21	A I just threw it away.	
22	Q Used it, threw it out, right?	
23	A (No audible response.)	
24	THE REPORTER: "Right"?	
25	THE WITNESS: Right.	11:16

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1	BY MS. DAVIDSON:	
2	Q That's a "yes," right?	
3	A Hmmm. Yes.	
4	Q And then the second time you purchased it, did	
5	you notice what the bottom of the jar looked like before	11:17
6	you purchased it?	
7	A I don't remember.	
8	Q Do you remember after you purchased it for the	
9	second time, whether you do you recall what the bottom	
10	looked like, of the jar?	11:17
11	A I don't remember.	
12	Q Do you recall anything about the jar after you	
13	bought it twice?	
14	A It was Carmex.	
15	Q Am I correct, sir, that at the second time you	11:17
16	purchased the jar, you finished it, you had no questions	
17	about or concerns about the amount of product you were	
18	receiving for the price you were paying, correct?	
19	A Yeah.	
20	Q "Yes"?	11:17
21	A I didn't think of it.	
22	Q So I take it you didn't complain to anybody,	
23	right?	
24	A No.	
25	Q And did you use the second jar just like you	11:17

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1	used	the	first jar, applied it to your lips?	
2		А	Yes.	
3		Q	You don't remember how long it took you to	
4	fini	sh tl	ne second jar, or do you?	
5		A	I don't remember.	11:18
6		Q	Did you buy your second jar with cash?	
7		А	I don't remember.	
8		Q	Did you keep a receipt?	
9		А	I don't know.	
10		Q	Well, do you have a receipt today?	11:18
11		A	No.	
12		Q	You don't have the jar today, right?	
13		А	No.	
14		Q	That's true of the first jar, right?	
15		A	What?	11:18
16		Q	That's true of the first jar also?	
17		A	All of this that you just said?	
18		Q	Yeah, first and second jar.	
19		А	Yes.	
20		Q	After you finished your second jar of Carmex,	11:18
21	the	.25	ounce in your second purchase, did you buy it	
22	agai	n?		
23		А	Yes.	
24		Q	Do you know when that was you bought your third	
25	jar?			11:19
ii				

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1	A	I don't remember.	
2	Q	Could it have been in the same year?	
3	A	I don't know.	
4	Q	Could it have been two years later?	
5	A	I don't remember.	11:19
6	Q	So you have no recollection as to when you	11.17
7			
	Dought y	our third jar. No.	
8			
9	Q	When you bought your third jar, where did you	11 10
10	buy it?		11:19
11	A	At Rite Aid.	
12	Q	Where is Rite Aid located?	
13	A	Across the street from my high school I went to.	
14	Q	So at the time you bought your third jar, you	
15	were sti	ll in high school?	11:19
16	A	Yes.	
17	Q	When did you graduate from high school, I'm	
18	sorry?		
19	А	When?	
20	Q	Yeah.	11:20
21	A	In 2010.	
22	Q	So these purchases were prior to 2010?	
23	А	Prior?	
24	Q	Yeah.	
25	A	Yes.	11:20
1			I

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### MICHAEL TURCIOS - 3/1/2013

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			1
1	Q	So when you bought your third jar, why did you	
2		third jar?	
3	A	I ran out.	
4	Q	I'm sorry, why did you buy your third jar?	
5	A	Why did I buy it?	11:20
6	Q	The third jar, yeah.	11,10
7	A	Because I ran out of the second jar.	
8	Q	I take it you didn't keep a receipt of your	
9		r either, did you?	
10	A	No.	11:20
11	Q	Do you know how much you paid for your third	11.20
12	jar?	bo you know now much you para for your chira	
13	_	I don't remember.	
	A		
14	Q	Do you remember what you paid for the second	11.20
15	jar?	T. day I b. samamla as	11:20
16	A	I don't remember.	
17	Q	Then when you bought your third jar, the reason	
18		bought your third jar is because you ran out,	
19	right?		
20	А	Yes.	11:20
21	Q	Any other reasons?	
22	А	No.	
23	Q	I take it if you bought it the third time, you	
24	liked the	e product, right?	
25	А	Yes.	11:21

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### MICHAEL TURCIOS - 3/1/2013

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1	Q You liked what you were getting, correct?	
2	A Correct.	
3	Q And like the first and second purchase, the	
4	third purchase, do you remember anything about how the	
5	product was displayed in the store?	11:21
6	A I don't remember.	
7	Q Do you remember whether it was sold next to	
8	other lip balm products?	
9	A No, I don't remember.	
10	Q And like the third purchase, did you read any of	11:21
11	the information on the jar prior to purchasing it?	
12	A No.	
13	Q What about after you bought your third jar, did	
14	you read any information on the jar?	
15	A No.	11:21
16	Q After you bought the jar, did you inspect the	
17	jar?	
18	A No.	
19	Q Prior to purchasing the third jar, did you	
20	inspect the jar?	11:22
21	A No.	
22	Q Do you know what the bottom of the jar looked	
23	like on your third purchase?	
24	A No.	
25	Q And that's true for your second purchase?	11:22

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1	A Yeah.	
2	Q So the time you bought your third jar, did you	
3	finish your third jar of Carmex all the way to the bottom	
4	of the jar?	
5	A I don't remember.	11:22
6	Q You don't remember if you used all of it or not?	
7	A I'm not sure.	
8	Q Did you have any complaints with the third	
9	purchase that you made?	
10	A Not then, no.	11:22
11	Q When you say "not then," what do you mean?	
12	A Well, no, I didn't.	
13	Q And then after you bought your third jar, did	
14	you buy a fourth jar?	
15	A I think so.	11:23
16	Q You don't know if you did or you didn't?	
17	A I'm pretty sure I did.	
18	Q And this is prior to 2010?	
19	A When you say "prior," that means before, right?	
20	Q Yeah.	11:23
21	A Yes.	
22	Q So between 2006 and 2010, can you give me an	
23	estimate of how many Carmex .25-ounce jars you purchased?	
24	A I don't remember.	
25	Q So it was more than three, right?	11:24

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1	A Yes.	
2	Q Is it more than ten?	
3	A Yes.	
4	Q More than 20?	
5	A No.	11:24
6	Q So more than 15?	
7	A Between ten and 15.	
8	Q Okay. So from 2006 to 2010, you bought about 15	
9	jars; is that right?	
10	A I don't remember, you know.	11:24
11	Q I was just going off your 15.	
12	A Right.	
13	Q Does that seem right, or	
14	A Yes.	
15	Q Okay. And out of those 15 purchases that you	11:24
16	bought prior to 2010, did you ever read, prior to	
17	purchasing, the information on the jar or packaging?	
18	A No.	
19	Q What about after any of those purchases, did you	
20	ever read any of the information on the jar after you	11:24
21	purchased it, prior to 2010?	
22	A No.	
23	Q Prior to 2010, in those 15 purchases that you	
24	made of the .25-ounce jar, did you ever inspect the jar?	
25	A No.	11:25

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1	Q Did you ever have any concerns or complaints	
2	about the amount of product you were getting for the	
3	price you paid for those 15 purchases?	
4	A Not at the time.	
5	Q Okay, not at the time.	11:25
6	Why do you keep saying "not at the time"?	
7	A I'm answering your question.	
8	Q So at the time you purchased all these 15	
9	products before 2010, you were satisfied with what you	
10	were getting, correct?	11:25
11	A I didn't think of it.	
12	Q You just used it.	
13	A Just used it.	
14	Q And just like I'm trying to streamline things	
15	so I don't have to go through every single purchase.	11:25
16	So out of those 15 purchases that you made	
17	before 2010, did you ever compare any of Carmex's jars to	
18	other products in the market before purchasing?	
19	A No.	
20	Q What were the reasons why you bought the 15 jars	11:26
21	prior to 2010?	
22	A Chapped lips.	
23	Q Anything else?	
24	A No. I don't remember.	
25	Q The answer is you don't remember.	11:26

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### MICHAEL TURCIOS - 3/1/2013

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1	A Right.	
2		
3		
	do you know, prior to 2010?	
4	A I don't remember.	
5	Q And am I right, that you bought it at Walgreens	11:26
6	and Rite Aid for all these purchases, or are there other	
7	stores that you bought it at?	
8	A Walgreens and Rite Aid.	
9	Q And prior to 2010, when you purchased your about	
10	15 jars, how much product did you think you were getting?	11:26
11	A How much product in the jar?	
12	Q Yeah. If you know.	
13	A I don't.	
14	Q You had no expectation either way?	
15	A No.	11:27
16	Q Okay.	
17	A I don't know.	
18	Q And out of these 15 purchases that you made	
19	prior to 2010, am I right that you never examined the	
20	bottom of the jar?	11:27
21	A Correct.	
22	Q Correct?	
23	A Correct.	
24	Q And you don't know the price for any of these	
25	jars?	11:27
1		

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### MICHAEL TURCIOS - 3/1/2013

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1	A I don't remember.	
2	Q Did price matter to you?	
3	A I don't know.	
4	Q When you say you don't know whether price	
5	mattered to you, I'm not entirely sure what that means.	11 <b>:</b> 27
6	Did it or did it not?	
7	A I just paid for it.	
8	Q You didn't go in to buy Carmex and say, Hey, I'm	
9	looking for something that's in a certain price range?	
10	A No.	11:28
11	Q Would you have bought it if it was \$10?	
12	A No.	
13	Q Did you have a price in mind that was	
14	reasonable?	
15	A I just paid for it, that's it.	11:28
16	Q You put no thought into it?	
17	A No.	
18	Q Did you ever consider in those 15 purchase	
19	time frames, did you ever consider buying another	
20	product?	11:28
21	A I don't remember.	
22	Q And you have no receipts for any of those 15	
23	purchases; am I correct?	
24	A Correct.	
25	THE VIDEOGRAPHER: I'm sorry, can we go off the	11:29

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### MICHAEL TURCIOS - 3/1/2013

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THE VIDEOGRAPHER: Going off the record. The time is 11:29 a.m.  (Discussion held off the record.) THE VIDEOGRAPHER: Back on the record. The time is still 11:29 a.m.  BY MS. DAVIDSON:  Q Back to your 15 purchases of the .25-ounce Carmex jar, do you know if you used all the product contained in those jars?  A I don't remember.  Q Well, was it typical for you to finish a jar?  A I don't remember.  Q You don't remember out of any of the 15  purchases?  A No.  Q Okay. So 2010. This is prior to 2010, we were talking about your purchases. Now I'm going to talk to you about after 2010.  After 2010, did you continue to purchase Carmex			]
THE VIDEOGRAPHER: I need to move the witness's  mic.  MS. DAVIDSON: Okay.  THE VIDEOGRAPHER: Going off the record. The  time is 11:29 a.m.  (Discussion held off the record.)  THE VIDEOGRAPHER: Back on the record. The time  is still 11:29 a.m.  BY MS. DAVIDSON:  Q Back to your 15 purchases of the .25-ounce  Carmex jar, do you know if you used all the product  contained in those jars?  A I don't remember.  Q Well, was it typical for you to finish a jar?  A I don't remember.  Q You don't remember out of any of the 15  purchases?  A No.  Q Okay. So 2010. This is prior to 2010, we were  talking about your purchases. Now I'm going to talk to  you about after 2010.  After 2010, did you continue to purchase Carmex	1	record for a second?	
4 mic. 5 MS. DAVIDSON: Okay. 6 THE VIDEOGRAPHER: Going off the record. The 7 time is 11:29 a.m. 8 (Discussion held off the record.) 9 THE VIDEOGRAPHER: Back on the record. The time 10 is still 11:29 a.m. 11:2 11 BY MS. DAVIDSON: 12 Q Back to your 15 purchases of the .25-ounce 13 Carmex jar, do you know if you used all the product 14 contained in those jars? 15 A I don't remember. 16 Q Well, was it typical for you to finish a jar? 17 A I don't remember. 18 Q You don't remember out of any of the 15 19 purchases? 20 A No. 21 Q Okay. So 2010. This is prior to 2010, we were 22 talking about your purchases. Now I'm going to talk to 23 you about after 2010. 24 After 2010, did you continue to purchase Carmex	2	MS. DAVIDSON: Absolutely.	
5 MS. DAVIDSON: Okay. 6 THE VIDEOGRAPHER: Going off the record. The 7 time is 11:29 a.m. 8 (Discussion held off the record.) 9 THE VIDEOGRAPHER: Back on the record. The time 10 is still 11:29 a.m. 11 BY MS. DAVIDSON: 12 Q Back to your 15 purchases of the .25-ounce 13 Carmex jar, do you know if you used all the product 14 contained in those jars? 15 A I don't remember. 16 Q Well, was it typical for you to finish a jar? 17 A I don't remember. 18 Q You don't remember out of any of the 15 19 purchases? 20 A No. 21 Q Okay. So 2010. This is prior to 2010, we were 22 talking about your purchases. Now I'm going to talk to 23 you about after 2010. 24 After 2010, did you continue to purchase Carmex	3	THE VIDEOGRAPHER: I need to move the witness's	
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7 time is 11:29 a.m.  8 (Discussion held off the record.)  9 THE VIDEOGRAPHER: Back on the record. The time  10 is still 11:29 a.m.  11 BY MS. DAVIDSON:  12 Q Back to your 15 purchases of the .25-ounce  13 Carmex jar, do you know if you used all the product  14 contained in those jars?  15 A I don't remember.  16 Q Well, was it typical for you to finish a jar?  17 A I don't remember.  18 Q You don't remember out of any of the 15  19 purchases?  20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	5	MS. DAVIDSON: Okay.	11:29
8 (Discussion held off the record.) 9 THE VIDEOGRAPHER: Back on the record. The time 10 is still 11:29 a.m. 11 BY MS. DAVIDSON: 12 Q Back to your 15 purchases of the .25-ounce 13 Carmex jar, do you know if you used all the product 14 contained in those jars? 15 A I don't remember. 16 Q Well, was it typical for you to finish a jar? 17 A I don't remember. 18 Q You don't remember out of any of the 15 19 purchases? 20 A No. 21 Q Okay. So 2010. This is prior to 2010, we were 22 talking about your purchases. Now I'm going to talk to 23 you about after 2010. 24 After 2010, did you continue to purchase Carmex	6	THE VIDEOGRAPHER: Going off the record. The	
9 THE VIDEOGRAPHER: Back on the record. The time 10 is still 11:29 a.m. 11 BY MS. DAVIDSON: 12 Q Back to your 15 purchases of the .25-ounce 13 Carmex jar, do you know if you used all the product 14 contained in those jars? 15 A I don't remember. 16 Q Well, was it typical for you to finish a jar? 17 A I don't remember. 18 Q You don't remember out of any of the 15 19 purchases? 20 A No. 21 Q Okay. So 2010. This is prior to 2010, we were 22 talking about your purchases. Now I'm going to talk to 23 you about after 2010. 24 After 2010, did you continue to purchase Carmex	7	time is 11:29 a.m.	
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11 BY MS. DAVIDSON:  12 Q Back to your 15 purchases of the .25-ounce  13 Carmex jar, do you know if you used all the product  14 contained in those jars?  15 A I don't remember.  16 Q Well, was it typical for you to finish a jar?  17 A I don't remember.  18 Q You don't remember out of any of the 15  19 purchases?  20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	9	THE VIDEOGRAPHER: Back on the record. The time	
Q Back to your 15 purchases of the .25-ounce Carmex jar, do you know if you used all the product contained in those jars?  A I don't remember.  Q Well, was it typical for you to finish a jar?  A I don't remember.  Q You don't remember out of any of the 15  purchases?  A No.  Q Okay. So 2010. This is prior to 2010, we were talking about your purchases. Now I'm going to talk to you about after 2010.  After 2010, did you continue to purchase Carmex	10	is still 11:29 a.m.	11:29
Carmex jar, do you know if you used all the product  14 contained in those jars?  15 A I don't remember.  16 Q Well, was it typical for you to finish a jar?  17 A I don't remember.  18 Q You don't remember out of any of the 15  19 purchases?  20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	11	BY MS. DAVIDSON:	
14 contained in those jars?  15 A I don't remember.  16 Q Well, was it typical for you to finish a jar?  17 A I don't remember.  18 Q You don't remember out of any of the 15  19 purchases?  20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	12	Q Back to your 15 purchases of the .25-ounce	
15 A I don't remember.  16 Q Well, was it typical for you to finish a jar?  17 A I don't remember.  18 Q You don't remember out of any of the 15  19 purchases?  20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	13	Carmex jar, do you know if you used all the product	
16 Q Well, was it typical for you to finish a jar?  17 A I don't remember.  18 Q You don't remember out of any of the 15  19 purchases?  20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	14	contained in those jars?	
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Q You don't remember out of any of the 15  purchases?  A No.  Q Okay. So 2010. This is prior to 2010, we were  talking about your purchases. Now I'm going to talk to  you about after 2010.  After 2010, did you continue to purchase Carmex	16	Q Well, was it typical for you to finish a jar?	
purchases?  A No.  Q Okay. So 2010. This is prior to 2010, we were talking about your purchases. Now I'm going to talk to you about after 2010.  After 2010, did you continue to purchase Carmex	17	A I don't remember.	
20 A No.  21 Q Okay. So 2010. This is prior to 2010, we were  22 talking about your purchases. Now I'm going to talk to  23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	18	Q You don't remember out of any of the 15	
21 Q Okay. So 2010. This is prior to 2010, we were 22 talking about your purchases. Now I'm going to talk to 23 you about after 2010. 24 After 2010, did you continue to purchase Carmex	19	purchases?	
talking about your purchases. Now I'm going to talk to you about after 2010.  After 2010, did you continue to purchase Carmex	20	A No.	11:30
23 you about after 2010.  24 After 2010, did you continue to purchase Carmex	21	Q Okay. So 2010. This is prior to 2010, we were	
24 After 2010, did you continue to purchase Carmex	22	talking about your purchases. Now I'm going to talk to	
	23	you about after 2010.	
25 in the .25-ounce jar? 11:3	24	After 2010, did you continue to purchase Carmex	
	25	in the .25-ounce jar?	11:30

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### MICHAEL TURCIOS - 3/1/2013

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1 A Yes. 2 Q And how frequently did you buy the pr 3 A I don't remember.	roduct?
	roduct?
3 A I don't remember.	
4 Q So let's take 2010.	
5 Do you remember how many Carmex jars	you bought 11:30
6 in 2010?	
7 A No.	
8 Q Do you remember the first purchase yo	ou made, in
9 2010, of the Carmex jar?	
10 A No.	11:31
11 Q And just so I make sure I cover this,	, you don't
12 have any particular month in mind when you box	ught the
13 Carmex jar?	
14 A No.	
15 Q But you know you bought it after 2010	0, right? 11:31
16 A Correct.	
17 Q And when you bought it after 2010, wh	here did you
18 buy it at?	
19 A At the Walgreens.	
20 Q The Walgreens, where is that located	? 11:31
21 A Willow Street.	
Q And how much did you pay for it? If	you know.
23 A I don't know.	
Q You don't remember?	
25 A I don't remember.	11:32

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1	Q And am I correct that, like the other 15	
2	purchases, you just picked it up and went to the cash	
3	register and bought it?	
4	A Yes.	
5	Q And after 2010, when you bought the .25-ounce	11:32
6	Carmex jar, did you, before purchasing it, inspect the	
7	jar in any respect?	
8	A No.	
9	Q Did you compare it to any other products?	
10	A No.	11:32
11	Q Do you remember, after 2010, how the .25-ounce	
12	jar was displayed in the store?	
13	A No, I don't.	
14	Q Do you remember, after 2010, when you bought the	
15	.25-ounce jar, was it in a freestanding jar or was it in	11:33
16	other packaging?	
17	A I'm not sure.	
18	Q So after 2010, were you not sure whether you	
19	bought it as a freestanding jar or other packaging at	
20	all?	11 <b>:</b> 33
21	A I don't remember.	
22	Q So it could have been either?	
23	A I don't remember.	
24	Q Are you aware of any other packaging that Carmex	
25	is sold in, other than a freestanding jar?	11:33

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### MICHAEL TURCIOS - 3/1/2013

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1	A When you say "freestanding jar"	
2	Q I just mean the jar separately.	
3	A Nothing attached to it?	
4	Q Yeah, nothing attached to it.	
5	A I don't remember.	11:33
6	Q You don't remember?	
7	A No.	
8	Q So after 2010, when you purchased products, why	
9	did you buy it again?	
10	A Just to have some.	11:34
11	Q Because you liked the product?	
12	A Yeah.	
13	Q And after 2010, did you ever inspect the jar,	
14	prior to purchase?	
15	A No.	11:34
16	Q What about after you bought the jar, did you	
17	inspect the jar?	
18	A No.	
19	Q Did you ever after 2010, when you bought the	
20	.25-ounce jar, did you ever read any product information	11:34
21	on the container of the jar or packaging?	
22	A No.	
23	Q Did you ever look at whether or not it told you	
24	the amount you were getting?	
25	A No.	11:35

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	_	
1	Q And that's true for all your 15 purchases prior	
2	to 2010 too?	
3	A Correct.	
4	Q And after 2010, when you purchased the .25-ounce	
5		11:35
6	A I don't remember.	
7	Q Do you remember what the bottom of the jar	
8	looked like after you bought it in 2010?	
9	A No, I'm not sure.	
10	Q So we're talking about your first purchase after	11 <b>:</b> 35
11	2010.	
12	How many times, from 2010 until now, have you	
13	bought the Carmex .25-ounce jars?	
14	A A few times.	
15	Q More than ten?	11:36
16	A No.	
17	Q Less than ten?	
18	A Yes.	
19	Q Less than five?	
20	A I don't remember how many jars I bought.	11 <b>:</b> 36
21	Q After 2010.	
22	A Yeah.	
23	Q So after 2010, you don't remember the price of	
24	any of these jars, correct?	
25	A Correct.	11:36

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### MICHAEL TURCIOS - 3/1/2013

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1	Q Correct?	
2	A Correct.	
3	Q Do you know how many let me ask it this way.	
4	When is the last time you bought the .25-ounce	
5	jar?	11:36
6	A Last year or so. Sometime last year.	
7	Q Last year, winter? If you could give me any	
8	kind of month.	
9	A Maybe around wintertime.	
10	Q Like December?	11:37
11	A Yeah, around there. Somewhere around there. I	
12	don't remember what month.	
13	Q And so your purchases after 2010, do you have	
14	receipts for any of those purchases?	
15	A Do I have what?	11:37
16	Q Do you have any receipts?	
17	A No.	
18	Q Did you pay cash for all those purchases too?	
19	A Yes.	
20	Q After 2010, when you bought the .25-ounce jar,	11:37
21	did you inspect the jar in any respect?	
22	A No.	
23	Q After 2010, did the jar look the same as it	
24	always looked for your purchases, the last 15 purchases	
25	that you made?	11:38

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### MICHAEL TURCIOS - 3/1/2013

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1	A I'm not sure.	
2	Q You're not sure if there was any difference	
3	between the jar after 2010 and prior to 2010?	
4	A Right.	
5	Q The answer is "yes"?	11:38
6	A Right.	
7	Q Okay. So I take it, at no time after 2010 did	
8	you inspect and look at the jar, right?	
9	A Correct.	
10	Q You never looked to see what the jar's bottom	11:38
11	looked like?	
12	A I mean, I knew it was there, but I didn't go	
13	around and inspect the whole thing.	
14	Q You knew the jar had a bottom, and that's it?	
15	A Right.	11:39
16	Q Anything else you can remember about the bottom	
17	of the jar after 2010?	
18	A No.	
19	Q Do you ever remember buying a Carmex jar in a	
20	blaster card, what they call blister card packaging?	11:39
21	A No.	
22	Q You never have.	
23	MR. MARKER: Do you know what a blister card is?	
24	THE WITNESS: A blister card?	
25	MR. MARKER: Yeah. If you don't know what it	11:39

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### MICHAEL TURCIOS - 3/1/2013

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1	is, you should ask her.	
2	THE WITNESS: What is it?	
3	BY MS. DAVIDSON:	
4	Q Let's just put it this way.	
5	Other than the freestanding jar	11:39
6	A Right.	
7	Q do you remember buying Carmex in any other	
8	packaging? I think your answer was no, but I'm just	
9	following up.	
10	A It had a plastic packaging on it.	11:40
11	Q When you say "plastic packaging," what are you	
12	talking about?	
13	A It was like it was like a plastic with, like,	
14	cardboard in the back.	
15	Q And when did you make that purchase?	11:40
16	A I'm not sure.	
17	Q 2010?	
18	A I'm not sure.	
19	Q 2011?	
20	A Maybe. I don't remember.	11:40
21	Q Do you know how many times you bought the Carmex	
22	product in packaging you just described?	
23	A How many times?	
24	Q Yeah.	
25	A I don't remember.	11:40

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### MICHAEL TURCIOS - 3/1/2013

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1	Q More than once?	
2	A I don't remember.	
3	Q Where did you buy the Carmex jar, with the	
4	packaging you just described, at?	
5	A Walgreens on Willow Street, in Long Beach.	11:41
6	Q You paid cash for it?	
7	A Yes.	
8	Q Is there a reason why you bought the Carmex	
9	product in the packaging you just described versus the	
10	freestanding jar that it sold as?	11:41
11	A I just bought it.	
12	Q Did you read any of the packaging on the	
13	cardboard that you purchased with the product?	
14	A No.	
15	Q Is the answer "no"?	11:42
16	A No.	
17	Q After you bought it, did you read the packaging	
18	of the Carmex and the cardboard packaging you just	
19	described?	
20	A No.	11 <b>:</b> 42
21	Q After you bought the Carmex jar in the packaging	
22	you just described, did you buy it again?	
23	A I don't remember.	
24	Q Of all the purchases we're talking about, the	
25	.25-ounce jar that you made, from 2006 to present, did	11 <b>:</b> 42

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C	you ever read any of the information on the product that	
G	you purchased?	
	(A) (No.)	
	Q That's true for the cardboard packaging product	
C	you bought also?	11
	A Correct.	
	Q And out of all the purchases you made of the	
(	Carmex jar, from 2006 to present, you don't remember the	
1	price you paid?	
	A No, I don't.	11
	Q And am I correct, out of all the purchases of	
(	the Carmex .25-ounce jar you made from 2006 to present,	
G	you never inspected the jar?	
	A No.	
	MS. DAVIDSON: Let's take a quick break.	11
	MR. MARKER: Okay.	
	THE VIDEOGRAPHER: Going off the record. The	
1	time is 11:43 a.m.	
	(Recess taken.)	
	THE VIDEOGRAPHER: Back on the record. The time	11
2	is 11:53 a.m.	
]	BY MS. DAVIDSON:	
	Q Have you ever looked at Carma Labs' Web site?	
	A No.	
	I	11

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1	advertis	ements or marketing that Carma Labs does?	
2	A	No.	
3	Q	Have you ever to be more specific, have you	
4	ever loc	k at any marketing or advertising that pertained	
5	to the C	armex product before?	11:54
6	A	No.	
7	Q	Have you ever read anything online that	
8	pertaine	ed to Carmex or Carma Labs?	
9	A	No.	
10	Q	What lip balm product do you use today, if any?	11:54
11	А	ChapStick.	
12	Q	And what package is that sold in?	
13		Let me do it this way.	
14	А	They're sold without a package, just with the	
15	plastic	around it.	11 <b>:</b> 55
16	Q	Are you talking about the tube?	
17	А	The sticks.	
18	Q	Yeah, the sticks? Is that what you buy?	
19	А	Yes.	
20	Q	And do you know how much product is contained in	11 <b>:</b> 56
21	those Ch	apStick sticks?	
22	А	No.	
23	Q	And buying lip balm, is the amount of product	
24	importan	t to you?	
25	А	If I'm paying for it, yes.	11:56

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			]
1	Q	And why is it important?	
2	А	You don't want to spend \$3 on something when	
3	really	it's worth a dollar.	
4	Q	So this ChapStick stick that you're using, when	
5	did you	start using ChapStick stick in the stick form?	11:56
6	А	I'm not sure.	
7	Q	Do you still use Carmex today?	
8	A	I would.	
9	Q	You would still use it?	
10	A	Yes.	11:57
11	Q	But do you still use it?	
(12)	A	Not right now.	
<b>13</b>	Q	Why not?	
(14)	A	Didn't need it.	
(15)	Q	But at some point are you going to need it	11:57
16	again?		
17	А	Maybe.	
18	Q	Are you going to buy it again?	
19	А	Maybe.	
20	Q	When you say "maybe," is there something that	11:57
21	you're	unsure about?	
22	А	No. Just maybe, maybe I will buy it.	
23	Q	Are you going to buy it in the .25-ounce jar?	
24		MR. MARKER: Objection, speculation.	
25		MS. DAVIDSON: Well, he said "maybe," so I'm	11:57

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,			i
	1	asking him.	
	2	MR. MARKER: That's fine.	
	3	You can answer.	
	4	BY MS. DAVIDSON:	
	5	Q Is it still "maybe," you may?	11:58
	6	A I may.	
	<mark>7</mark>	Q But right now you said you're not buying it in	
	<u>(8)</u>	the .25-ounce jar because you don't need it?	
	9	A I don't need it right now.	
	(10)	Q (Is that because you have ChapStick?)	11:58
	11	A [I just don't have chapped lips.]	
	12	Q But when you get chapped lips, are you going to	
	13	buy the Carmex product?	
	14	A I don't know.	
	15	Q Can you tell me why you filed this lawsuit, sir.	11 <b>:</b> 58
	16	A When it was mentioned to me about Carmex ripping	
	17	people off, I felt it wasn't right. You know, you're not	
	18	going to go out and get a 12-ounce soda and it only have	
	19	6 ounces in it. See what I'm saying? That's ripping	
	20	people off. You want to get your money's worth for what	11:59
	21	you buy. And I purchased so many of those jars.	
	22	Q So when you say you heard it mentioned, are you	
	23	talking about your conversation with Ms. Cruz and	
	24	Marissa?	
	25	A Right. I wanted to get more involved in the	11:59

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		-
1	case.	
2	Q Once you heard from them.	
3	A Right.	
4	Q Have you talked to Marissa about this case at	
5	all after?	11:59
6	A No.	
7	Q Have you talked to anybody about this case?	
8	A Just my lawyer.	
9	MR. MARKER: Objection to the extent it calls	
10	for attorney-client privilege.	11:59
11	MS. DAVIDSON: I can ask if he talked to	
12	someone.	
13	MR. MARKER: Yeah.	
14	MS. DAVIDSON: He can say his lawyer, and I	
15	wouldn't ask him what he said, but	11:59
16	Q You talked to your lawyer.	
17	A I talked to my lawyer.	
18	Q When you met with your lawyer for the first time	
19	three days ago, how long did you meet with your lawyer?	
20	A I'm not sure.	12:00
21	Q Was it half a day?	
22	A I don't remember.	
23	Q Have you ever talked to any other consumers out	
24	there who purchased Carmex in the .25-ounce jar?	
25	A No, I haven't.	12:00

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Pac	те	7	4

1	Q	Nobody?	
2	A	No.	
3	Q	You mentioned that you thought Carmex is ripping	
4		off, right?	
5	peopre		12:00
			12:00
6	Q	Can you tell me all the facts you have that that	
7	is the		
8	Α.	You're only getting half of what's inside that	
9	jar.		
10	Q	How do you know that?	12:01
11	А	Because there's another plastic coating on the	
12	bottom	of the jar.	
13	Q	And when did you see that plastic coating on the	
14	bottom	of the jar?	
15	А	I don't remember.	12:01
16	Q	What plastic coating are you talking about?	
17	А	On the inside of the jar.	
18	Q	Plastic coating on the inside of the jar?	
19	А	On the bottom too.	
20	Q	And how do you know that?	12:02
21	А	I seen it not too long ago.	
22	Q	And how long ago was that?	
23	А	I'm not sure.	
24	Q	Was it this year?	
25	А	I'm not sure.	12:02

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1	Q Was it last year?	
2	A I don't remember.	
3	Q So when you talk about plastic coating, I'm	
4	trying to figure out what you're talking about. Can you	
5	be more specific.	12:03
6	Are you talking about plastic or a sticker, or	
7	what?	
8	A Well, it's just that, the plastic coating and	
9	the indent on the bottom of the jar.	
10	Q So the indention on the bottom of the jar?	12:03
11	A Excuse me.	
12	Sorry about that. I'm good.	
13	Q What indention are you talking about?	
14	A On the bottom. It's like a little it goes	
15	like that, and it goes up.	12:03
16	Q Anything else with the jar that is problematic,	
17	in your opinion?	
18	MR. MARKER: Objection to the extent it calls	
19	for a legal conclusion, but you can answer.	
20	THE WITNESS: Can you repeat that again.	12:04
21	BY MS. DAVIDSON:	
22	Q Yeah.	
23	So I asked you why did you think Carmex is	
24	ripping people off, and I'm trying to get specifics of	
25	why you think that's the case. And I heard you say that	

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1	there's a plastic part of the jar, and then you talked	
2	about an indention, and I'm trying to figure out all the	
3	problems you think with the jar. I'm just trying to get	
4	the specifics because I don't entirely understand.	
5	A There should be more than there is in there.	12:04
6	Q Why do you say that?	
7	A Could you repeat that again.	
8	Q Sure.	
9	MS. DAVIDSON: Can I have the question read	
10	back.	12:05
11	(The record was read as follows:	
12	"Question: Why do you say that?")	
13	MS. DAVIDSON: Further up.	
14	(The record was read as follows:	
15	"Question: So I asked you why did you	
16	think Carmex is ripping people off,	
17	and I'm trying to get specifics of why	
18	you think that's the case. And I	
19	heard you say there's a plastic part	
20	of the jar, and then you talked about	
21	an indentation, and I'm trying to	
22	figure out all the problems you think	
23	with the jar. I'm just trying to get	
24	the specifics because I don't entirely	
25	understand.")	12:06

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			•
1	BY MS. DAV	VIDSON:	
2	Q S	So what problems do you have with the jar? If	
3	you can be	e as specific as possible.	
4	A 1	There just should be more product in that jar	
5	than what	there is.	12:06
6	Q V	Why do you say that?	
7	A 7	There just should, there should be more.	
8	Q I	Do you know how much product is contained in the	
9	jar?		
10	A V	Well, it's .25 ounces, right?	12:06
11	Q F	How do you know that?	
12	A I	Because you just said it.	
13	Q E	Because I told you?	
14	A F	Right, .25 ounces.	
(15)	Q F	How do you know there should be more than .25)	12:06
(16)	ounces?		
17	(A)	You can tell right away when you see in that	
(18)	jar.		
19	Q V	When you've seen the jar can you explain that	
20	further, v	what you mean.	12:07
21	(Z	Are you saying that you can tell right away,	
22	when you l	look at the jar, that it should have more? [Is]	
23	that your	point?	
24	(A)	Yeah.	
25	Q V	Why did you continue to buy it if that's what	12:07

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ľ	
<u>1</u>	(you think?)
2	A (It was the best quality.)
(3)	Q And you liked the product, right?
4	A Right.
5	Q So when you say that you thought you should get
6	more, where is that coming from?
7	A I don't know. I guess how fast my jars ran out
8	when I did purchase them, just didn't think anything of
9	it.
10	Q So you didn't think anything of it, but I hear
11	you today saying that you have a problem. So which one
12	is it?
13	A Both the bottom of the jar and the product in
14	the jar.
(15)	Q But you continued to buy it.
16	A Well, yeah. Like I said, you want the best
17	quality lip balm there is.
18	Q And that's why you bought it.
19	A Yes. Carmex works.
20	Q And so when you talk about the indention of the
21	jar
22	A Right.
23	Q have you ever seen a jar that didn't have the
24	(indention on it?)

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		_
<u>1</u>	Q When you say "bigger," which jar are you	
2	referring to?	
3	A I'm not sure how much is in there.	
4	Q But bigger than the .25-ounce jar you bought?	
5	A Well, it's yeah, it's way bigger than the	12:09
6	.25-ounce jar, but there's, like, the same amount in	
7	there as a .25 ounce.	
8	Q So which jar is that?	
9	A It's the one with the black and yellow writing	
10	on it.	12:09
11	Q Black and yellow writing on it.	
12	A Right. I think the letters the letters say	
13	"Carmex" in black, and the rest of the jar is yellow.	
14	Q And so that jar, to your understanding, is	
(15)	(larger than the jar you're complaining about?)	12:09
(16)	A Yeah. (It looks larger, but there's nothing in)	
17	there.	
18	Q Yeah. So I thought you said that you wanted the	,
19	larger jar; am I misunderstanding you?	
20	(A) Wanted a larger jar?	12:09
21	Q Let's back up for a second.	
22	I asked you whether or not I asked you, do	
23	you have any problem with the jar that has what you claim	
24	is the indention in it, right?	
25	A Right.	12:10
23	A Right.	12.10

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		rage or	
(1)	Q	And I asked you whether or not you had a problem	
(2)	with any	other jar. And what's your answer?	
3	A	Yeah, there's a problem with both of those jars.	
<u>(4)</u>	Q	Okay. And so now I'm trying to get	
5	A	I got sorry, go ahead.	12:10
<u>6</u>	Q	Go on.	
7	A	I got mixed up.	
8	Q	Okay.	
9	A	The one with the bigger jar is the one with the	
(10)	plastic	inside of it that, you know, it seems like	12:10
(11)	there's	more in there but there isn't, it's actually the	
12	same amo	unt as in the .25 ounce.	
(13)	Q	So wait, there's two jars you're referring to.	
(14)	A	Right, the bigger one	
(15)	Q	The bigger one and when you say "bigger," is	12:10
(16)	it the .	25-ounce jar?	
<u>17</u>	A	The one that is bigger than the .25-ounce jar.	
<mark>18</mark>	Q	Has more product in it.	
<mark>(19</mark> )	A	Should have more product in it.	
20	Q	So what jar is it a jar that says anything	12:10
21	other th	an .25 ounces on it?	
(22)	A	<pre>I don't remember what</pre>	
(23)	Q	But it's bigger than the one that is	
24	A	Yeah.	
25	Q	compared to what?	12:11

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		٠	
1 2	( <mark>A</mark>	It's a bigger oval than a little size .25-ounce	
3		So the little size .25-ounce jar, when did you	
4	purchase	that, if you did?	
5	A	A while ago.	12:11
6	Q	And so you're claiming there's a little jar and	
7	<mark>a big Ca</mark>	rmex jar?	
8	A	A little jar inside the big Carmex jar?	
9	Q	No, I'm just using your words.	
10		You said there's a little jar and there's a	12:11
11	(larger j	ar, so that makes me believe that you think	
12	there's	two size jars. Am I right?	
(13)	A	Well, the bigger just has less product in it and	
14	it shoul	d have more.	
(15)	Q	So what about the other jar you're talking	12:11
(16)	about?		
17		The .25 ounce?	
18	Q	Yeah.	
19	_	How much product do you think you're getting in	
20	that?		12:11
21	(A)	Less than .25.	
22	Q	Okay. So you think you're getting less than the	
23		es it says on the product.	
24	A	Right.	
25		Okay.	12:12
20	<b>∀</b>	onay.	14.14

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Exhibit A Davidson\_85

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A And that's because of the little indention on	
the bottom of the .25-ounce jar.	
Q (Have you ever tried to check to see whether or	
not you're getting less than .25 ounces?	1 /
A Never bothered to check.	12
Q Never bothered.	
So at some point you came to the conclusion that	
you were getting less than the .25 ounces. How do you	
come to that conclusion?	
A During that conversation, when I overheard	12
Marissa and Elaine talking about it.	
Q Okay. So what did Marissa and Elaine tell you	
about that?	
A That there's a little indention on the bottom of	
the Carmex jars and that people were getting ripped off.	1.2
And I mentioned that I purchased a bunch of Carmex in the	
past, so I'm one that got ripped off too.	
Q So that was the first time you learned there was	
an indention on the bottom of the jar; is that what	
you're saying?	12
A Well, I told you earlier that I have always	
noticed it but didn't think anything of it.	
Q So you always noticed it based off your prior	
purchases; is that what you're saying?	
A Right.	12

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1 Q And you never had any complaints with it then? 2 A No, because I didn't think of it. 3 Q And when Marissa and Elaine talked to you about 4 it, then you felt like you were getting ripped off? 5 A Correct. 6 Q Is that what you're saying? 7 A Correct. 8 Q And that's because of the indention; am I 9 correct? 10 A Correct. 11 Q Other than the indention, is there any other 12 issues that you find problematic with the Carmex jars 13 that you purchased? 14 A No. Just that they should give the people's 15 money's worth. 16 Q What money's worth are you talking about? 17 A Whatever people spend on Carmex. 18 Q And that's because you think the jar contains 19 less than .25 ounces? 20 A Exactly. 21 Q Even though it says that on the jar? 22 A Correct. 23 Q You think they're lying? 24 A Yeah. 25 Q Have you done anything to verify whether or not 12:14	1			
2 A No, because I didn't think of it. 3 Q And when Marissa and Elaine talked to you about 4 it, then you felt like you were getting ripped off? 5 A Correct. 6 Q Is that what you're saying? 7 A Correct. 8 Q And that's because of the indention; am I 9 correct? 10 A Correct. 11 Q Other than the indention, is there any other 12 issues that you find problematic with the Carmex jars 13 that you purchased? 14 A No. Just that they should give the people's 15 money's worth. 16 Q What money's worth are you talking about? 17 A Whatever people spend on Carmex. 18 Q And that's because you think the jar contains 19 less than .25 ounces? 20 A Exactly. 21 Q Even though it says that on the jar? 22 A Correct. 23 Q You think they're lying? 24 A Yeah.	I 1	0	And you never had any complaints with it then?	
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11 Q Other than the indention, is there any other  12 issues that you find problematic with the Carmex jars  13 that you purchased?  14 A No. Just that they should give the people's  15 money's worth.  10 Q What money's worth are you talking about?  11 A Whatever people spend on Carmex.  12:13  13 Q And that's because you think the jar contains  14 Q Exactly.  15 Q Even though it says that on the jar?  16 Q You think they're lying?  17 A Yeah.				10.10
12 (issues that you find problematic with the Carmex jars) 13 (that you purchased? 14 A No. Just that they should give the people's) 15 money's worth. 10 Q What money's worth are you talking about? 11 A Whatever people spend on Carmex. 12:13 13 Q And that's because you think the jar contains) 14 Less than .25 ounces? 15 Q Even though it says that on the jar? 16 Q You think they're lying? 17 A Yeah.				12:13
13 that you purchased?  14 A No. Just that they should give the people's  15 money's worth.  10 Q What money's worth are you talking about?  11 A Whatever people spend on Carmex.  18 Q And that's because you think the jar contains  19 less than .25 ounces?  20 A Exactly.  21 Q Even though it says that on the jar?  22 A Correct.  23 Q You think they're lying?  24 A Yeah.				
A No. Just that they should give the people's  money's worth.  What money's worth are you talking about?  A Whatever people spend on Carmex.  And that's because you think the jar contains  less than .25 ounces?  A Exactly.  Even though it says that on the jar?  Correct.  You think they're lying?  A Yeah.			<del>-</del>	
15 money's worth.  16 Q What money's worth are you talking about?  17 A Whatever people spend on Carmex.  18 Q And that's because you think the jar contains  19 less than .25 ounces?  20 A Exactly.  21 Q Even though it says that on the jar?  22 A Correct.  23 Q You think they're lying?  24 A Yeah.				
Q What money's worth are you talking about?  A Whatever people spend on Carmex.  And that's because you think the jar contains  less than .25 ounces?  A Exactly.  Even though it says that on the jar?  A Correct.  You think they're lying?  A Yeah.				
A Whatever people spend on Carmex.  Q And that's because you think the jar contains  less than .25 ounces?  A Exactly.  Even though it says that on the jar?  A Correct.  You think they're lying?  A Yeah.				12:13
Q And that's because you think the jar contains  (19) (less than .25 ounces?)  (20) A Exactly.  (21) Q Even though it says that on the jar?  (22) A Correct.  (23) Q You think they're lying?  (24) A Yeah.				
19 less than .25 ounces?  20 A Exactly.  21 Q Even though it says that on the jar?  22 A Correct.  23 Q You think they're lying?  24 A Yeah.		A		
20 A Exactly.  21 Q Even though it says that on the jar?  22 A Correct.  23 Q You think they're lying?  24 A Yeah.	18	Q	And that's because you think the jar contains	
Q Even though it says that on the jar?  A Correct.  You think they're lying?  A Yeah.				
22 A Correct.  23 Q You think they're lying?  24 A Yeah.		less than	n .25 ounces?	
23 Q You think they're lying? 24 A Yeah.	19)			12:13
24 A Yeah.	19 20	A	Exactly.	12:13
	19 20 21	(A)	Exactly.  (Even though it says that on the jar?)	12:13
25 Q Have you done anything to verify whether or not 12:14	19 20 21 22	A Q A	Exactly.  Even though it says that on the jar?  Correct.	12:13
	19 20 21 22 23	(A) (Q) (A) (Q)	Exactly.  Even though it says that on the jar?  Correct.  You think they're lying?	12:13
	19 20 21 22 23 24	A Q A Q A	Exactly.  Even though it says that on the jar?  Correct.  You think they're lying?  Yeah.	

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#### MICHAEL TURCIOS - 3/1/2013

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		1
1	Carmex is lying about giving people less than .25 ounces	
2	in the jars that you've purchased?	
3	A Can you repeat that real quick? Sorry.	
4	Q Yeah, sure.	
( <del>5</del> )	Have you done anything to verify whether Carmex	12:14
<u>(6)</u>	is lying about giving people .25 ounces of product in the	
7	jars that you purchased?	
(8)	A No.	
9	Q Well, how do you know that's the case, then?	
10	A I don't know. You can just tell.	12:14
<b>11</b>	Q How can you just tell?	
(12)	A By the indention in the little jar.	
13	Q Is that the only basis you have for claiming	
14	that Carmex is lying?	
15	A Right.	12:15
16	Q If you learned that Carmex was in fact giving	
17	the exact .25 ounces in those jars that you're upset	
18	about, would you change your viewpoint?	
19	A Can you repeat that.	
20	Q Yeah.	12:16
21	If you learned that Carmex in fact was giving	
22	consumers the actual .25 ounces in the jars you're	
23	complaining of, would this change your viewpoint?	
24	A I don't know.	
25	Q Why do you say you don't know?	12:16

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#### MICHAEL TURCIOS - 3/1/2013

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		1
1	A Because I don't know.	
2	Q Well, you're accusing the company of lying. And	
3	if it was the case that wasn't true, that they weren't	
<u>(4)</u>	lying, would this change your viewpoint about the	
5	product?	12:16
6	A (It will always be a good product.)	
7	Q Would you still think you're getting ripped off	
8	if it was verified that you were getting the .25 ounces,	
9	and it wasn't in fact the case that you weren't getting	
10	less than that?	12:17
11	A I don't think it's a bad product. They need to	
12	give the money's worth, that's it.	
13	Q My question is different.	
14	My question is: If you did learn that you were	
15	actually getting the .25 ounces of product in the jars	12:17
16	you're complaining of, would that change your viewpoint	
17	in this case?	
18	A I don't know.	
19	Q Well, if you learned that Carmex wasn't lying	
20	and giving less than .25 ounces, wouldn't you rethink	12:17
21	your position?	
22	A I don't know.	
23	Q Why do you say you don't know?	
24	A Because I don't.	
25	Q You don't know whether or not if you learned	12:17

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#### MICHAEL TURCIOS - 3/1/2013

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		-
1	that you're getting .25 ounces, you would be no longer	
2	dissatisfied?	
3	A I don't know.	
<u>4</u>	Q But that's what you want, .25 ounces, correct?	
5	(A) (Right.)	12:18
6	Q So if that's what you want, and you in fact were	
7	getting that amount, would you be happy?	
8	(A) (Yeah.)	
9	MR. MARKER: Let's take a break.	
10	MS. DAVIDSON: Let's take a break for quick	12:18
11	lunch, 20-minute lunch. I really don't have much more.	
12	MR. MARKER: Okay.	
13	MS. DAVIDSON: I don't have much more. I	
14	probably have, like I've just got to confer and	
15	MR. MARKER: Okay.	12:18
16	MS. DAVIDSON: figure out. Why don't we take	12.10
17	a quick break, okay?	
18	MR. MARKER: 12:45?	
19	MS. DAVIDSON: Yeah, sure. And then you guys	
20	can have a quick lunch.	12:18
21	THE VIDEOGRAPHER: This marks the end of	12.10
22	videotape number one, Volume 1, in the deposition of	
23	Michael Turcios.	
24	Going off the record. The time is 12:18 p.m.	
25	(Recess taken.)	12:18
	(Necess Canell,)	12.10

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1	THE VIDEOGRAPHER: Back on the record.	
2	This marks the beginning of videotape number	
3	two, Volume 1, in the deposition of Michael Turcios. The	
4	time is 12:48 p.m.	
5	BY MS. DAVIDSON:	12:48
6	Q Prior to filing your class-action lawsuit in	
7	this case, sir, had you ever tried to contact Carma Labs	
8	about any concerns or complaints you've had with their	
9	product or packaging?	
10	A Will you repeat that.	12 <b>:</b> 48
11	Q Sure.	
12	Prior to filing this lawsuit	
13	A Right.	
14	Q class-action lawsuit that you filed, had you	
15	ever tried to contact Carma Labs about any concerns or	12:48
16	complaints that you had with its .25-ounce jar?	
17	A No.	
18	Q Why not?	
19	A I don't know.	
20	Q When you say you don't know, I'm not entirely	12:49
21	sure what that means. Can you be more specific?	
22	MR. MARKER: Objection to the extent is asks for	
23	attorney-client privilege.	
24	But you can answer.	
25	THE WITNESS: I don't know.	12:49
		1

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#### MICHAEL TURCIOS - 3/1/2013

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1	BY MS. DAVIDSON:	
2	Q You don't know why you didn't contact them?	
3	A Right.	
4	Q Are you aware, sir, that Carma Labs offers a	
5	hundred percent full refund on any product purchased,	12:49
6	including its .25-ounce Carmex jar, if a consumer is not	
7	satisfied with its purchase?	
8	A No.	
9	Q Have you ever gone to the Web site to see	
10	whether or not you could get your money back?	12:49
11	A No.	
12	Q Have you ever looked at anything relating to	
13	whether Carmex offers a money-back guarantee?	
14	A No.	
15	Q So you've never seen that Carmex offers a	12:50
16	money-back guarantee on any type of advertising, Web site	
17	or other forum?	
18	A No.	
19	Q Did it ever cross your mind that before filing a	
20	lawsuit, that maybe you should try to see if you can get	12:50
21	your money back from Carma Labs?	
22	A No.	
23	Q Are you asking for a refund in this case, sir?	
24	A No, no refund, just the right amount of product	
25	in the jar.	12:51

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	1 age 05	
1	Q You don't want a refund.	
2	(A) The right amount of product in the jar.	
3	Q And when you say "right amount," you mean .25	
4	ounces, correct?	
<u>(5)</u>	A No, the other half of Carmex that's supposed to	12:51
<u>(6)</u>	be in there.	
7	Q I thought you said .25 ounces is what you	
8	(wanted.)	
9	(A) (I didn't know what the heck 2 point or .25)	
10	ounces was.	12 <b>:</b> 51
(11)	Q You don't know what .25 ounces means?	
(12)	(A) No, I didn't know what I was talking about	
13	earlier.	
(14)	Q Why not?	
(15)	A I was getting confused.	12 <b>:</b> 51
(16)	<pre>Q And so now you're changing your testimony.</pre>	
<u>17</u>	A Yeah, to that.	
( <u>18</u> )	Q Why?	
( <u>19</u> )	A Because I got confused.	
20	<pre>Confused about what?</pre>	12:51
21	About all the questions you were asking me.	
22	About the amount of product you were getting?	
(23)	(A Yeah.)	
24	Q So you're not claiming that you got anything	
(25)	less than .25 ounces; is that what you're saying now?	12:52
1		

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1	A Correct.	
2	Q So how do you know you got .25 ounces?	
3	A Well, obviously they're not going to write it on	
4	the jar for no reason, or you wouldn't purchase it.	
5	Q That's right. The stated amount is what you	12:52
6	get, correct?	
7	A Right.	
8	Q And you knew that before you purchased the	
9	product, correct?	
10	A Yeah.	12 <b>:</b> 52
11	Q "Yes"?	
12	A Yeah.	
13	Q You've got to say "yes" or "no."	
14	Is that a "yes"?	
15	A Yes.	12 <b>:</b> 52
16	Q What amount of product do you think you're	
17	entitled to, other than the stated amount?	
18	A The other half in that jar.	
19	Q When you say "other half," what do you mean?	
20	A The other half of the product that's supposed to	12:53
21	be in that jar.	
22	Q How do you know other half of product is	
23	supposed to be in the jar?	
24	A Through the indent on the bottom of the	
25	.25-ounce jar.	12:53

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#### MICHAEL TURCIOS - 3/1/2013

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1	Q Why do you think that you're entitled to more	
2	than .25 ounces, which is the stated amount on the jar?	
3	A What was that?	
4	Q Why do you think you're entitled to more than	
5	.25 ounces, which is what's stated on the jar?	12:53
6	A I know that's the correct amount of whatever .25	
7	ounces is, but it ain't I mean, it's not the right	
8	amount of product inside the jar.	
9	Q So prior to talking to Marissa, you never had	
10	any concerns or complaints about the jar, correct?	12 <b>:</b> 54
11	A I never thought of it.	
12	Q Until you talked to Marissa and her mom,	
13	correct?	
14	A Yeah, I never thought of it.	
15	Q Yeah.	12:54
16	And Marissa and her mom work for the law firm	
17	that represents you, correct?	
18	A Correct.	
19	Q So you continued to buy the product and never	
20	had any complaints or concerns about the amount you were	12 <b>:</b> 54
21	getting. And now you're unhappy?	
22	A Correct.	
23	Q How do you reconcile the two positions?	
24	A What does "reconcile" mean?	
25	Q Well, if you weren't unhappy with what you were	12 <b>:</b> 54

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1	getting the entire time you were purchasing it, why all	
2	of a sudden are you unhappy now?	
3	A I guess you can just tell there's not the right	
4	amount of product in the jar.	
5	Q And you knew that from the time you purchased	12:55
6	it, correct?	
7	A Not from the time I purchased it.	
8	Q Well, you've been purchasing it for, I think you	
9	said now, 20 times. So when did you make the	
10	determination that it didn't have enough amount?	12:55
11	A Just recently found out that the bottom of the	
12	jar had that indent on it and that sticker that's	
13	covering the little hole that's in the middle.	
14	Q And somebody told you that, correct?	
15	A Huh?	12:55
16	Q And Marissa and her mom told you that?	
17	A No.	
18	Q When did you look at the jar?	
19	A When I bought one maybe a few months back.	
20	Q So this entire time that you've purchased it,	12:56
21	you had no complaints with the jar until recently,	
22	correct?	
23	A Correct.	
24	Q When is the time you purchased it and saw the	
25	sticker on the bottom of the jar?	12:56

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#### MICHAEL TURCIOS - 3/1/2013

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1			
1	А	I'm not sure when.	
2		Was it after you talked to Marissa?	
3		No.	
4	Q	It was before.	
5		Yeah.	12 <b>:</b> 56
6	Q	So when you saw the sticker on the bottom on the	12.50
7	_	did you think?	
8	А	Didn't look right. It had that sticker over the	
9	little ho	ole that's in the middle of the jar, and I'm just	
10	like, Nah	n, this is a little bit But still, I didn't	12 <b>:</b> 56
11	think any	thing of it.	
12	Q	Until later, correct?	
13	А	Correct.	
14	Q	How much money would you be willing to pay for	
15	the produ	act?	12:57
16	А	Through what?	
17	Q	How much money would you be willing to pay for	
18	the .25-c	ounce product in the Carmex jar?	
19	А	A dollar.	
20	Q	A dollar.	12 <b>:</b> 57
21	А	Yeah.	
22	Q	And why do you say that?	
23	А	Because it ain't the right it's not the right	
24	amount th	nat's in there.	
25	Q	But you don't know the price you paid for the	12 <b>:</b> 57

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#### MICHAEL TURCIOS - 3/1/2013

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1	jars. How do you get the dollar?	
2	A Obviously, it's more than a dollar.	
3	Q It is?	
4	A A few dollars.	
5	Q It's a few dollars?	12 <b>:</b> 57
6	A Like 2 something, maybe 3. I can't remember the	
7	price. But it's not what it's not what it's not	
8	the right amount that's in there.	
9	Q So you paid \$3 for the jar.	
10	MR. MARKER: Misstates prior testimony.	12:57
11	MS. DAVIDSON: Well, his prior testimony is he	
12	doesn't remember the price.	
13	Q Is that true?	
14	A Yeah. I know it's more than a dollar, though.	
15	It's more than 2 bucks and some change maybe.	12:58
16	Q More than \$2.	
17	A Two bucks and some change. It's not worth it.	
18	Q So what do you so do you want a refund?	
19	MR. MARKER: Objection to the extent it calls	
20	for a legal conclusion regarding damages.	12:58
21	But you can answer if you want.	
22	THE WITNESS: Like I said earlier, just the	
23	right amount of product is fine.	
24	BY MS. DAVIDSON:	
25	Q Do you have a percentage of the amount of	12:58

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1	product that you believe you should get?	
2	A A full jar, however much that is.	
3	Q What are you defining as the "jar"?	
4	A What am I defining as a jar?	
5	Q As the "jar." You keep saying "jar." But what	12:59
6	are you defining as the jar?	
7	A The .25-ounce jar, just the right amount of	
8	product, just full. And	
9	Q Do you recycle?	
10	A No.	12:59
11	Q Do you think it's important for companies to	
12	make efforts to preserve the environment?	
13	A Yeah.	
14	Q Is it important to you that companies make an	
15	effort to reduce the amount of plastic that they're using	01:00
16	in connection with their products?	
17	A I don't know.	
18	Q Is it important to you that companies make	
19	efforts to reduce waste?	
20	A I don't know. No.	01:00
21	Q It's not?	
22	A I don't think of it.	
23	Q You don't think of it?	
24	Do you ever make purchasing decisions based on	
25	how environmentally conscious a company is?	01:00

# Case 2:12-cv-08487-JGB-E Document 41-2 Filed 04/08/13 Page 100 of 109 Page ID #:512 MICHAEL TURCIOS - 3/1/2013

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		7	Ì
1	А	No.	
2	Q	Does that matter to you?	
3	A	No.	
4	Q	Since this lawsuit has been filed, have you	
5		any Carmex jars?	01:00
6	А	Just that one a few months ago.	
7	Q	That's after the lawsuit was filed?	
8	А	No.	
9	Q	It was prior to the lawsuit was filed.	
10	A	I can't remember, but yeah, I can't remember.	01:01
11	Q	And was anybody with you?	
12	А	No.	
13	Q	And was this a jar that you purchased, that you	
14	examined	?	
15	A	Yes.	01:01
16	Q	And did you use the full amount of product in	
17	that jar	?	
18	А	I'm not sure.	
19	Q	Do you know how much you paid for that jar?	
20	А	I don't remember.	01:01
21		MS. DAVIDSON: Let's mark as Exhibit 1 this.	
22		(Defendant Exhibit 1 was marked	
23		for identification by the reporter.)	
24	BY MS. D	AVIDSON:	
25	Q	I'm placing before you what has been marked as	01:02

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MICHAEL TURCIOS - 3/1/2013

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1	Exhibit	1, sir.	
2		Can you take a look at this document and tell me	
3	if you r	recognize it. Have you ever seen it before, is my	
4	question	1.	
5	A	Yes.	01:02
6	Q	When did you see it for the first time?	
7	А	I can't remember. I've seen a lot of documents.	
8	Q	You've seen a lot of documents in this case?	
9	А	More than a couple.	
10	Q	And what kind of documents have you seen?	01:03
11	A	I don't remember.	
12	Q	But you know you've seen this?	
13	A	Yeah.	
14	Q	If you'd take a look at the I think the last	
15	page, si	r.	01:03
16		It says Verification. Do you see that?	
17	А	Yeah.	
18	Q	And you see, is that your signature at the	
19	bottom t	here?	
20	А	Yes.	01:03
21	Q	If you'd turn to interrogatory 11, sir.	
22	А	Where is that at?	
23	Q	That's a page I apologize. Let me help you.	
24	Page 8 c	of the document.	
25		You see that there's little numbers on the	01:04

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MICHAEL TURCIOS - 3/1/2013

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		1
1	bottom?	
2	A Right here?	
3	MR. MARKER: Uh-huh.	
4	THE WITNESS: Yeah.	
5	BY MS. DAVIDSON:	01:04
6	Q If you'd take a look at interrogatory 11, sir.	
7	You don't have to concern yourself too much with	
8	the details of the interrogatory, but I'm specifically	
9	interested in the part at the bottom that says:	
10	"Plaintiff and the Class will seek actual damages in the	01:04
11	amount of 36 percent of the actual retail price paid for	
12	the Defendant's Carmex Jar."	
13	Do you see that at the very bottom there?	
14	A No, I don't see it. Where is it at?	
15	Q Do you see where it says Response to	01:05
16	Interrogatory No. 11, the title up there? Do you see	
17	that?	
18	A Okay, yeah.	
19	Q So if you go all the way down to line 17. Do	
20	you see that?	01:05
21	A Plaintiff and okay.	
22	Q Yeah, "Plaintiff and the Class will seek actual	
23	damages in the amount of 36 percent of the actual retail	
24	price paid for the Defendant's Carmex Jar."	
25	Do you see that?	01:05

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		•
1	A Right.	
2	Q Do you know where that 36 percent number comes	
3	from?	
4	A 36 percent? I don't remember.	
5	Q You don't know what the 36 percent is based on?	01:05
6	A I don't remember.	
7	Excuse me.	
8	Q When you say you don't remember, what does that	
9	mean?	
10	A I don't remember.	01:06
11	Q So at one point did you remember maybe?	
12	A Possibly.	
13	Q But right now you can't tell me what that 36	
14	percent number is based on, is that what you're saying?	
15	A I can't remember.	01:06
16	Q You can put that document away, sir.	
17	MS. DAVIDSON: I think we have probably five	
18	minutes left. Let me collect my notes and come back in	
19	about five minutes.	
20	MR. MARKER: Okay.	01:07
21	MS. DAVIDSON: Let's take a quick break.	
22	THE VIDEOGRAPHER: Going off the record. The	
23	time is 1:07 p.m.	
24	(Recess taken.)	
25	THE VIDEOGRAPHER: Back on the record. The time	01:25

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MICHAEL TURCIOS - 3/1/2013

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		1
1	is 1:26 p.m.	
2	MS. DAVIDSON: I have no further questions.	
3	MR. MARKER: I'm going to ask a couple of	
4	clarification questions.	
5	MS. DAVIDSON: Okay.	01:26
6	EXAMINATION	
7	BY MR. MARKER:	
8	Q Michael, when was the first time you met me?	
9	A A couple years ago.	
10	Q Have you ever known me as anything besides an	01:26
11	attorney?	
12	A No.	
13	Q Did you receive a letter from me last summer	
14	that included the retainer agreement?	
15	A Yes.	01:26
( <mark>16</mark> )	Q Okay. Do you know what a class representative	
<u>17</u>	is?	
(18)	A Yes.	
(19)	Q What is it generally?	
20	A (It's a person that's the head of all the people)	01:26
21	involved in the Carmex case. And a class rep's	
22	responsibility is to put their what's that word?	
23	What's that word? [I can't remember the word, but you	
24	know, I can't remember the word.	
25)	Q What's the idea of it? (How is this different)	01:27

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	1 490 101	
<b>/1</b>	than a regular case? Do you know?	
1		
2	A (How is it different than what?)	
3	Q A regular case.	
4	A regular case?	
5	Q Yeah.	01:27
6	A There's a lot of people involved.	
7	Q Okay. Do you owe those people any kind of	
8	duties?	
9	A Do I owe them any kind of duties?	
10	Q Yeah.	01:27
11)	A (If it comes down to it.)	
12	Q Okay. All right. Were you promised anything of	
13	value to be the plaintiff in this case?	
14	A No.	
15	Q When is the first time we met in person about	01:27
16	this case?	
17	A A couple days ago.	
18	Q Okay. Had you ever heard the measure had you	
19	ever heard the term ".25 ounces" before today?	
20	A Not no.	01:28
21	Q Did you look at the Carmex jars and see the ".25	
22	ounces" before you bought that, the jars?	
23	A Did I look at them?	
24	Q Yeah. Did you inspect them?	
25	A No.	01:28
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		i
1	Q Okay. Do you know if .25 ounces is a	i
2	measurement of weight or volume?	l
3	A No.	l
4	Q When you bought the .25-ounce jars, did you	l
5	think it was full?	01:28
6	A Yes.	l
7	Q Did you think it was completely full?	l
8	A Yes.	l
9	Q Okay. How did you learn that it wasn't full?	l
10	A By peeling the sticker off from the bottom of	01:28
11	the jar.	l
12	Q Did you do that in 2012 or before?	l
13	A Before any of this.	l
14	Q What year, approximately?	l
15	A 2012.	01:29
16	Q Okay. When you were purchasing the product, do	l
17	you care more about the environment or the price you pay?	l
18	A The price I pay.	l
19	MR. MARKER: Okay, that's all I have.	l
20	MS. DAVIDSON: No further questions.	01:29
21	MR. MARKER: All right. Oh, wait, one thing.	l
22	Here, can you mark this.	l
23	THE REPORTER: 2, or Plaintiff's 1?	l
24	MR. MARKER: Yeah. You can do it however you	l
25	want.	01:29
		l

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1	MS. DAVIDSON: Wait, wait. Let's just be	
2	clear here, I'm not marking that exhibit.	
3	MR. MARKER: Okay.	
4	MS. DAVIDSON: So is it going to be	
5	MR. MARKER: I don't care if you mark it or not.	01:29
6	Can you I'll mark it.	
7	MS. DAVIDSON: All right, so why don't we just	
8	come to this. The exhibit that I marked was	
9	THE REPORTER: Defendant's 1.	
10	MS. DAVIDSON: Defendant's 1. How about we	01:29
11	do Plaintiff's 1 for this one?	
12	MR. MARKER: Yeah, that's fine.	
13	MS. DAVIDSON: Or Plaintiff's yeah, 1, that's	
14	okay.	
15	MR. MARKER: Yeah, that's fine.	01:29
16	(Plaintiff Exhibit 1 was marked	
17	for identification by the reporter.)	
18	BY MR. MARKER:	
19	Q Can you look at this letter brief or can you	
20	look at this and tell me what it is.	01:30
21	Does it appear to be a letter?	
22	A Yeah.	
23	Q Who is it directed to? Who is the recipient?	
24	A Woelbing.	
25	Q Is there a company listed?	01:30

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			-
1	А	Carma.	
2	Q	Okay.	
3	А	Laboratories.	
4	Q	The defendant in this case, correct?	
5	А	Correct.	01:30
6	Q	Who signed this letter?	
7	А	You did.	
8	Q	What's the date of it?	
9	А	September 4th.	
10	Q	Did you receive a copy of this letter?	01:30
11	А	Yes.	
12		MR. MARKER: Okay, that's all I have.	
13		MS. DAVIDSON: No further questions.	
14		All right, guys, thanks for your time.	
15		THE WITNESS: Thank you.	01:30
16		MR. MARKER: Have a safe trip back.	
17		MS. DAVIDSON: Yeah, thanks.	
18		THE VIDEOGRAPHER: This concludes Volume 1 of	
19	the depo	sition of Michael Turcios. The number of tapes	
20	used was	two.	01:31
21		MR. MARKER: Oh, wait. Do you want to do a	
22	stipulat	ion?	
23		MS. DAVIDSON: For what?	
24		MR. MARKER: For the court reporter.	
25		MS. DAVIDSON: No. Let's do this. We can do it	01:31

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off the record.
 1
                Sorry. Go on, sir.
 2
 3
                THE VIDEOGRAPHER: The original videotapes will
      be retained by Merrill court reporting San Francisco, 135
      Main Street, San Francisco, California.
 5
                                                                    01:31
               Going off the record. The time is 1:31 p.m.
 6
 7
                (The deposition was concluded at 1:31 p.m.)
      //
 8
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      //
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